



AGENDA ITEM MEMORADUM

Item No. 16a

Development Services

Bud Bentley

Department

Assistant Town Manager / Development Services
Director BB

COMMISSION MEETING DATE (*) - 7:00 PM	Deadline to Town Clerk
<input checked="" type="checkbox"/> Sept 27, 2011	Sept 16 th

**Subject to Change*

<input type="checkbox"/> Presentation	<input type="checkbox"/> Reports	<input type="checkbox"/> Consent	<input type="checkbox"/> Ordinance
<input type="checkbox"/> Resolution	<input type="checkbox"/> Quasi-Judicial	<input type="checkbox"/> Old Business	<input checked="" type="checkbox"/> New Business

FY2011 DESIGNATED HIGH PRIORITY ITEM - PRIORITY TOPIC

SUBJECT TITLE: **Renewal of the Solid Waste Collection Contract**

EXPLANATION: In July 2009, the Commission entered into a solid waste collection agreement with Choice Environmental Services of Broward. The initial term of the agreement was three (3) years and it provides the Town the option to renew the agreement for terms of between three and five years (Section 1.4(a), page 6). If not renewed, the contract expires on June 20, 2012.

For your reference, attached is a copy of a discussion draft agreement (**Exhibit 1**) that includes the three amendments PLUS some staff proposed changes, which is the text that is underlined or overstruck.

The renewal process is found in Section 1.4, Option to Renew (page 6 of Exhibit 1) and provides:

(b) *Renewal Process.* Prior to making a recommendation to the Town Commission on whether to renew the Agreement, the Town Manager or designee will meet and confer with the CONTRACTOR regarding changes in terms and conditions that either the TOWN or the CONTRACTOR would like to see reflected in an amendment to the Agreement covering the next renewal period. The TOWN shall thereafter notify the CONTRACTOR of its decision to exercise a renewal option or allow the Contract to terminate. Said notice shall be in writing and delivered not less than one hundred eighty (180) calendar days prior to the expiration date.

In the event the TOWN notifies the CONTRACTOR of its decision to exercise a renewal option, the CONTRACTOR shall notify the TOWN in writing of its intent to accept or decline the renewal option offer within twenty (20) calendar days of receipt of the offer by the CONTRACTOR.

The deadline this year to provide the 180 day notice is December 22, 2011.

Discussion of Renewal with Choice

Prior to meeting with Choice, staff met with the Commission appointed liaison, Commissioner Sasser, to discuss the issues and changes we believe need to be addressed in evaluating the option to renew. From staff's perspective there are two threshold issues that if not resolved would preclude the Town Manager recommending a



renewal of this contract with amendments. The first issue is revising Section 6.6 so decreases in disposal fees are passed on to our residents and the second issue is single stream recycling. These issues are explained below.

Threshold Issues

1. **Reduction in Disposal Fees.** The current contract provides in Section 6.6 (page24) that:

In order for the CONTRACTOR to receive a disposal rate adjustment based on a change in the Disposal Charge per ton, the CONTRACTOR must provide, in a manner that is acceptable to the TOWN, evidence of the change in the Disposal Charge. The TOWN may request from the CONTRACTOR such further information as may reasonably be necessary.

Perhaps the language was written based on an assumption that disposal rates only go up because the way it is written; only the Contractor can request a change in rates. Effective October 1, 2011, the Resource Recovery Board has reduced the disposal rate from \$99.20 to \$72.57 per ton, a reduction of about 27%. In addition, there are negotiations underway to further reduce the disposal fee. In any renewal discussions, we want 1) provisions for the pass through of any decrease in fees and, 2) the option to pay the disposal fee directly.

Table 1 show the detail of the monthly Service Fee paid by a single family home and the effect of the October 1st 27% decrease in the disposal fee and the 4% increase in the CPI, which is provided in Section 6.8 (page25).

Table 1 – Single Family Home Collection Fee

Monthly Service Fee for Residential Collection Services				
Single Family and Duplex.				
Type of Service		October 1, 2010	October 1, 2011	Change + (-)
1.	Solid Waste Collection	\$3.99	\$4.15	4%
2.	Recycling Collection	\$2.00	\$2.08	4%
3.	Bulk Collection	\$1.05	\$1.10	4%
4.	Disposal Rate	\$10.98	\$8.03	-27%
Total		\$18.02	\$15.35	-15%

Between August 2010 and August 2011, Choice disposed of approximately 5,000 tons of commercial and residential solid waste. At \$99.20 per ton, the disposal fee was \$496,000 and next year that same tonnage will have a disposal cost of \$362,850, a reduction of \$133,150.

Choice knows that under the contract terms, they are entitled to keep the disposal rate the same and also receive the CPI increase. In our September 16th meeting, Grant Smith, Choice’s General Counsel, advised that while it



may be a good business decision for them to tie the decrease to a renewal agreement, they believe the right thing to do is to pass through the saving immediately and they are proposing an October 1, 2011 change in their rates.

2. **Single Stream Recycling.** As we have reported to the Commission previously, our research indicates the single most effective change we could make to increase recycling is to provide single family households a cart in which they could put all of their recycling materials.

Currently single family households use bins to recycle and multi-family properties use carts. We would like to provide carts to the single family households to facilitate their recycling efforts.

Choice is very supportive of the change to recycling carts and has advised there would be **NO** additional cost to the Town for them to provide the trucks necessary to pick-up recycling carts. In addition, Choice is doing an inventory of the number of recycling carts currently deployed and developing an estimate of the additional carts that would be required for each single family household and multi-family properties not currently serviced with carts.

Choice advises that if the contract is renewed, they would like to fund some/all of the cost of purchasing recycling carts subject to their inventory finding. The Town also has the option of using a proposed recycling grant from the Resource Recovery Board. In summary, it appears we can purchase the recycling carts and begin single stream recycling in the very near future without any cost to our residents.

Renewal Issues

Issues identified in the discussion draft renewal agreement (Exhibit 1) include:

1. Section 2. Definition - Minor changes to improve readability and clarity.
2. Section 3. Collection Services – Relocate duplicate language to single location in Subsection 3.1. Address minor clarity issues and inconsistencies.
3. Section 3.3.3. TOWN Facilities Services - Add the requirement for Contractor to provide roll-offs for Town use.
4. Section 3.4. Recycling - Transition from bins to carts (containers).
5. Section 3.6. Designated Disposal Facility – First right of refusal to provide alternative disposal service.
6. Section 6. Charges and Rates – Move Subsection 6.6 Disposal Element Adjustment and Subsection 6.8 Adjustments to Other Costs to Subsection 6.11 Changes to Exhibits to Reflect Changes in Rates. Change new 6.11.1 so changes in disposal rates may be requested by Town or Contractor. Removes the requirement that a change in the disposal fee is an amendment to the agreement – remove the requirement that disposal fee changes requires Commission approval. Change the new 6.11.2.2 to remove the extra .5% maximum CPI increase for fuel.
7. Provide the Town the option to pay the disposal fee directly.
8. Subsection 6.10 Temporary Suspension of Service. Currently single family residents can suspend collection service; multi-family properties with carts can reduce the number of carts by 50% and properties with the dumpster can change their level of service at any time. We suggest allowing duplexes the option of suspending their service the same as single family households.



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9. Section 7. Schedules and Routes – minor edits to improve readability and clarity.
 10. Section 8. Emergency Services. Add a provision that rates cannot increase more than the CPI provided for in Subsection 6.11.2.
 11. Section 9 Contractor’s Relation to Town. Change Subsection 9.4 Weight Tickets, to require annual reporting.
 12. Develop the requirement for reporting in other sections.

An issue we will monitor and possibly need to address in the future is the amount of yard waste in the residential trash carts. The Resource Recovery Board has petitioned the State to recognize the waste-to-energy plant as a recycling technique that Broward County should receive credit for towards meeting the State-wide recycling goal. The outcome of that request will influence what the County does relative to yard waste.

The City of Weston surveys Broward County communities every so often to document what communities are paying for collection services and they expect to have this year’s survey completed in the next couple of weeks. We will get a copy of the completed survey, which we will forward to the Commission and use in our analysis of the pros and cons of exercising the renewal option.

We met with Choice on September 16, 2011 to discuss the types of changes the Town wants in the contract and to hear from Choice about issues they may have. Choice requested we expand the existing language in Section 3.6 (page 20) to clarify the meaning of “CONTRACTOR has first right of refusal.” Choice would like the opportunity to propose a disposal option should the Town decide not to be a member of the Resource Recovery District.

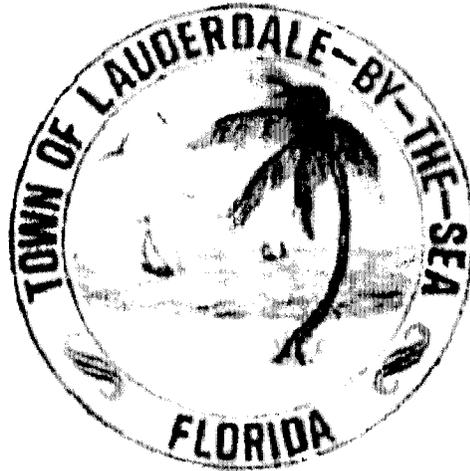
RECOMMENDATION: Since we have conceptual agreement to the threshold issues, we recommend we continue our discussions with Choice and bring a renewal recommendation to the Commission in the near future for your consideration.

EXHIBIT(S): Discussion Draft Renewal Agreement

Reviewed by Town Attorney
 Yes No

Town Manager Initials CA

Exhibit 1



Solid Waste, Bulk Waste, and Recycling Collection Services Agreement

Between

The Town of Lauderdale By-The-Sea, Florida

and

Choice Environmental Services of Broward, Inc.

Effective July 1, 2009

Amended September 10, 2009

Amended October 1, 2011 (new rates)

Amended January 11, 2011

PROPOSED CHANGES FOR 1st RENEWAL PERIOD

RFP #09-02-01

Exhibit 1

Solid Waste, Bulk Waste, and Recycling Collection Services Agreement Town of Lauderdale By-The-Sea, Florida

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Exhibit 1

Solid Waste, Bulk Waste, and Recycling Collection Services Agreement

This Agreement and amendments thereto (hereinafter referred to as "Agreement") made and entered into the 1st day of July, 2009, with amendments approved on September 10, 2009, January 11, 2011 and _____, 2011 by and between the Town of Lauderdale By-The-Sea, a municipal corporation of the State of Florida (hereinafter referred to as "TOWN"), acting by and through its duly authorized Town Commission, and Choice Environmental Services of Broward, Inc., (hereinafter referred to as "CONTRACTOR"). The NOTICE TO PROCEED date is July 1, 2009. The initial term of this Agreement begins on July 1, 2009.

WITNESSETH:

WHEREAS, the CONTRACTOR and the TOWN wish to set forth the terms and conditions of this Agreement for the provision of a Solid Waste, Bulk Waste, and Recycling Collection Services.

NOW THEREFORE, for the mutual benefits and other considerations recited herein, the parties agree as follows:

SECTION 1: AGREEMENT

1.1 FRANCHISE

For a period of three (3) years, the TOWN hereby grants the CONTRACTOR the exclusive franchise and the sole obligation to operate and maintain comprehensive Solid Waste, Bulk Waste, and Recycling Collection Services for Commercial and Residential Service Units in and for the TOWN, except as specifically excluded in this Agreement. The franchise specifically excludes the exclusive Collection of Construction and Demolition Debris. The CONTRACTOR is authorized by the TOWN to enter in and upon private property, in, upon, over, and across the present and future streets, alleys, bridges, easements, and other public places of the TOWN for the purposes of collecting the Solid Waste, Bulk Waste, and Recyclable Materials of the residents, inhabitants, and businesses within the municipal corporate limits of the TOWN, or as directed in conformance with the Charter and Ordinances of the TOWN and other applicable law.

1.2 TERM OF AGREEMENT

The initial term of this Solid Waste, Bulk Waste, and Recycling Collection Services Agreement ("Agreement") shall be for a period of three (3) consecutive years, commencing on July 1, 2009 at 12:00 a.m., local time, through June 20, 2012 at 11:59 p.m., local time. The first renewal period commences on June 21, 2012 at 12:00 a.m., local time, through June 30, 2015 at 11:59 p.m., local time.

1.3 EXPIRATION OF AGREEMENT PROVISIONS

In the event a new Agreement has not been awarded upon the expiration of this Agreement, and renewal options are not exercised, the CONTRACTOR agrees to provide service to the TOWN for an additional ninety (90) calendar day period beyond the expiration of the Agreement at the then established rates, provided the TOWN requests said services, in writing, at such time.

Exhibit 1

1.4 OPTION TO RENEW

1.4 OPTION TO RENEW

(a) *Renewal Periods.* After the initial three (3) year period, this Agreement may be renewed for three (3) additional periods, each lasting between three (3) and five (5) years as shown in the following table.

Table 1 – Renewal Periods

Initial Term	Three (3) Years
First Renewal Term	Three (3) to Five (5) Years
Second Renewal Term	Three (3) to Five (5) Years
Third Renewal Term	Three (3) to Five (5) Years
Renegotiate Terms and Conditions or Request Bids from Qualified Contractors	To be determined

(b) *Renewal Process.* Prior to making a recommendation to the Town Commission on whether to renew the Agreement, the Town Manager or designee will meet and confer with the CONTRACTOR regarding changes in terms and conditions that either the TOWN or the CONTRACTOR would like to see reflected in an amendment to the Agreement covering the next renewal period. The TOWN shall thereafter notify the CONTRACTOR of its decision to exercise a renewal option or allow the Contract to terminate. Said notice shall be in writing and delivered not less than one hundred eighty (180) calendar days prior to the expiration date.

In the event the TOWN notifies the CONTRACTOR of its decision to exercise a renewal option, the CONTRACTOR shall notify the TOWN in writing of its intent to accept or decline the renewal option offer within twenty (20) calendar days of receipt of the offer by the CONTRACTOR.

(c) *Final Renewal Term.* In the event the Agreement is renewed for three (3) Renewal Terms, the TOWN may, at the end of the final renewal term, either renegotiate the term and conditions of the Agreement with the current CONTRACTOR or request bids from qualified contractors to provide Solid Waste Collection, Bulk Waste Collection, and Recycling Services.

(d) *No Limits on Right of Termination.* This section in no way limits the TOWN'S right to terminate this Agreement for cause at any time during the initial term or any extension thereof, pursuant to Section 9 of this Agreement.

(Second Amendment 1-11-2011)

SECTION 2: DEFINITIONS

For the purpose of this Agreement, the definitions contained in this Section shall apply, unless otherwise specifically stated. If a word or phrase is not defined in this Section, the definition of such word or phrase as contained in the Code of the TOWN shall apply. When not inconsistent with the context, words used in the present tense shall include the future, words in the plural shall include the singular, and use of the masculine gender shall include the feminine gender. The word "shall" is always mandatory and not merely discretionary.

The following definitions have been converted from letters to numbers.

1. **Advertising** shall mean any written communication for the purpose of promoting a product or service. No advertising shall be permitted on Collection vehicles or any other vehicles, Recycling

Exhibit 1

Bins, Recycling Containers, Containers, Roll-offs or other equipment used for the purpose of administering this Agreement. The CONTRACTOR'S name in which it is doing business and non-toll telephone service number, written communication as specified in the Agreement or written communication as directed by the Town Manager, shall not be considered Advertising.

2. **Agreement** shall mean this Agreement.
3. **Bags** shall mean non-dissolvable plastic bags.
4. **Biological Waste** shall mean, as defined in Chapter 403, Florida Statutes, Solid Waste that causes or has the capability of causing disease or infection and includes, but is not limited to, biomedical waste, diseased or dead animals, and other wastes capable of transmitting pathogens to humans or animals.
5. **Biomedical Waste** shall mean, as defined in Chapter 403, Florida Statutes, any Solid Waste or liquid waste that may present a threat of infection to humans. The term includes, but is not limited to, non-liquid human tissue and body parts; laboratory and veterinary waste which contain human-disease-causing agents; discarded disposable sharps; human blood, and human blood products and body fluids; and other materials which in the opinion of the Department of Health represent a significant risk of infection to persons outside the generating facility.
6. **Brown Goods** shall mean discarded computers, televisions, stereos, cabinets, furniture, and other similar domestic goods. Brown Goods must be generated by the customer and at the Residential Service Unit or Commercial Service Unit wherein the Brown Goods are collected. Anytime White Goods are referenced in this Agreement, it will include the servicing of Brown Goods.
7. **Bulk Waste** shall mean those wastes that may require special handling and management including, but not limited to: White Goods, Brown Goods, furniture, equipment, and other similar items including materials resulting from minor home repairs. Bulk Waste shall include all types of vegetative matter resulting from normal yard and landscaping maintenance that exceeds six inches (6") in diameter, six (6) feet in length, and fifty (50) pounds or more. The customer for whom the Bulk Waste is collected must generate bulk Waste. Bulk Waste does not include items herein defined as Contractor-Generated Waste, or Exempt Waste. Compacting of Bulk Waste containing refrigerants or other potentially harmful fluids or gases is prohibited.
8. **Bulk Waste Collection Service** shall mean Bulk Waste Collection from Residential Service Units and Commercial Service Units and delivery of the Bulk Waste to the Designated Disposal Facility.
9. **Business Day** shall mean any day, Monday through Friday, from 8 a.m., local time until 4 p.m., local time.
10. **TOWN** shall mean the Town of Lauderdale By-The-Sea, Broward County, Florida.
11. **Town Commission** shall mean the Town Commission of the TOWN.
12. **Town Manager** shall mean the Town Manager of the TOWN, or his/her designated representative(s).
13. **Collection** shall mean the process whereby Solid Waste, Bulk Waste, and Recyclable Materials are removed and transported to the appropriate Designated Disposal Facility. Collection shall exclude the process of picking up, transporting, and dropping off Exempt Waste.
14. **Commercial Establishment** shall mean all retail, professional, wholesale, institutional, lodging, and industrial facilities, and any other commercial enterprises, offering goods or services to the public located in the Service Area.

Exhibit 1

15. **Commercial Services** shall mean Commercial Solid Waste, Bulk Waste, and Recycling Collection Services performed in the Service Area.
16. **Commercial Service Unit** shall mean any Commercial Establishment in the Service Area.
17. **Commercial Solid Waste** shall mean any Garbage or Trash that is usual to the normal operations of a Commercial Service Unit. A customer driven activity at the Commercial Service Unit wherein the Commercial Solid Waste is collected and does not include items defined herein as Yard Trash, Bulk Waste, Contractor-Generated Waste, or Exempt Waste must generate commercial Solid Waste. Recyclable Materials are not Commercial Solid Waste.
18. **Commercial Solid Waste Collection Service** shall mean the Collection and disposal of Commercial Solid Waste from Commercial Service Units ~~that utilize Containers or Dumpsters for the Collection of Solid Waste.~~ Commercial Solid Waste Collection Service shall be provided via Containers or Dumpsters.
19. **Commercial Recycling Collection Service Unit** shall mean the Collection of Recyclable Materials from Commercial Service Units utilizing Recycling Bins and/or Containers, and the delivery of the Recyclable Materials to the Designated Recycling Facility.
20. **Compactor** shall mean a mechanism, whether stationary or mobile, with a minimum compaction ratio of 2.5 to 1.0 used for the densification of Solid Waste in Containers or Roll-offs. The CONTRACTOR shall clearly mark all Dumpsters and Roll-offs and Compactors as to prohibit their use for the disposal of Biological Waste, Biomedical Waste, Hazardous Waste, or Sludge if hauler is to provide as opposed to Inter Local Agreement (ILA).
21. **Town Sponsored Special Events** shall mean events sponsored or co-sponsored by the TOWN.
22. **Construction and Demolition Debris** as defined in Chapter 403, Florida Statutes, as may be amended from time to time, shall mean discarded materials generally considered to be not water-soluble and non-hazardous in nature, including, but not limited to, steel, fence, screen, metal, glass, brick, concrete, asphalt roofing material, pipe, gypsum wallboard, and lumber, from the construction or destruction of a structure as part of a construction or demolition project or from the renovation of a structure, and including rocks, soils, tree remains, trees, and other vegetative matter that normally results from land clearing or land development operations for a construction project. This includes non-vegetative construction and demolition debris as a result of a fire, and manmade or natural disaster, to include hurricane debris.
23. **Container or Cart** shall mean a metal or plastic receptacle on wheels, with a capacity of ninety-six (96) gallons intended to be manually or mechanically dumped into a loader-packer type garbage truck. A Container is commonly referred to as a "cart."
24. **CONTRACTOR** shall mean the person or entity that has entered into this Agreement to provide the services described herein for the Service Area.
25. **Contractor-Generated Waste** shall mean Bulk Waste generated by builders, building contractors, privately employed tree trimmers and tree surgeons, landscape services, and lawn or yard maintenance services and nurseries.
26. **County** shall mean Broward County, Florida.
27. **Designated Disposal Facility** shall mean the facility designated in the Plan of Operations included in the Interlocal Agreement between Broward County and the TOWN, as long as the TOWN remains a part of the Interlocal Agreement. If the TOWN elects to withdraw from the Interlocal Agreement, the TOWN reserves the right to designate an alternative Designated Disposal Facility. CONTRACTOR shall be responsible for all Disposal Charges owed to the Designated Disposal Facility resulting from CONTRACTOR Collection services.

Exhibit 1

28. **Designated Recycling Facility** shall mean the Recovered Materials Processing Facility designated in the Plan of Operations included in the Interlocal Agreement between Broward County and the TOWN, as long as the TOWN remains a part of the Interlocal Agreement. If the TOWN elects to withdraw from the Interlocal Agreement, the TOWN reserves the right to designate an alternative Designated Recycling Facility.
29. **Disposal Charges** shall mean the prevailing per-ton rate charged at the Designated Disposal Facility for the acceptance and disposal of Residential Waste, Commercial Solid Waste, and other waste materials.
30. **Dumpster** shall mean a metal or plastic receptacle, with a capacity of up to and including eight (8) cubic yards designed or intended to be mechanically dumped into a loader-packer type garbage truck.
31. **Dwelling Unit** shall mean an individual living unit in a single-family dwelling, duplex dwelling, multi-family dwelling, or mixed-used dwelling within a structure or building intended for, or capable of being utilized for residential living, other than those structures or building units included within the definition of Commercial Service Unit herein.
32. **Exempt Waste** shall mean Biological Waste, Biomedical Waste, Construction and Demolition Debris, Hazardous Waste, Sludge, automobile parts, boats, boat parts, boat trailers, internal combustion engines, lead-acid batteries, used oil and tires, those wastes under the control of the Nuclear Regulatory Commission, and those other materials whose size, weight, or both are in excess of that allowed for Bulk Waste as defined herein.
33. **Franchise Fee** shall mean the charge to CONTRACTOR for the use of present and future streets, alleys, bridges, easements, and other public places of the TOWN. The Franchise Fee shall be calculated by multiplying the Gross Revenues as defined herein by the assigned franchise fee percentage. For example, commercial franchise fee shall be ten percent (10%) of Gross Revenues for Commercial Services and three point seven six percent (3.76%) of Gross Revenues for Residential/Multi Family Services.
34. **Garbage** shall mean all waste that is generated from normal residential activities. These materials generally include, but are not limited to, kitchen and food waste, animal and produce waste, or any organic waste that is a result of storage, preparation, cooking, or handling of food materials. Also included in this category are household waste items such as food packaging materials; non-recyclable cans, plastics, paper, cardboard, and bottles; rags and cleaning supplies, and other items usual to housekeeping.
35. **Gross Revenues** shall mean all charges invoiced by the CONTRACTOR arising from, attributable to or in any way derived from the services it provides pursuant to this Agreement, exclusive of franchise fees.
36. **Hazardous Waste** shall mean Solid Waste, or a combination of Solid Wastes, which, because of its quantity, concentration, or physical, chemical, or infectious characteristics, may cause, or significantly contribute to, an increase in mortality or an increase in serious irreversible or incapacitating reversible illness or may pose a substantial present or potential hazard to human health or the environment when improperly transported, disposed of, stored, treated, or otherwise managed. The term does not include human remains that are disposed of by persons licensed under Chapter 470, Florida Statutes.
37. **Holiday** shall mean Christmas Day and, New Year's Day.
38. **Non-Collection Notice** shall mean a sticker, tag, or door hanger used by the CONTRACTOR to notify customers of the reason for non-collection of materials set out by the customer for Collection by the CONTRACTOR pursuant to the Agreement, developed and provided by the

Exhibit 1

CONTRACTOR and approved by the TOWN. CONTRACTOR is required to provide a Non-Collection Notice anytime Solid Waste, Bulk Waste, or Recycling Materials are not picked up for any reason.

39. **Ordinance** shall mean those parts of the Code of the TOWN governing Solid Waste Collection, Disposal, and Recycling activities within the TOWN.
40. **Rate Structure** shall mean the rates approved by the TOWN shown in Exhibits 1, 2, 3, 4, 5, 6, 7, 10 and 11.
41. **Recovered Materials Processing Facility** shall mean a facility engaged solely in the storage, processing, resale, or reuse of Recyclable Materials, and that meets the requirements of Section 403.7046, Florida Statutes.
42. **Recyclable Materials** shall mean those materials that are capable of being recycled and which would otherwise be processed or disposed of as Solid Waste. Recyclable Materials to be collected shall include all materials that are accepted by the Designated Recycling Facility.
43. **Recycling** shall mean any process by which materials that would otherwise have been Residential Solid Waste or Commercial Solid Waste, are collected, separated, or processed and reused or returned to use in the form of raw materials or products.
44. **Recycling Bin** shall mean a rigid rectangular receptacle stenciled with the TOWN logo. Recycling Bins shall not contain the name or logo of the CONTRACTOR. Recycling Bins shall be made of plastic or other suitable substance of no less than fourteen (14) gallons.
45. **Recycling Container** shall mean a wheeled metal or plastic receptacle, with a capacity of ninety six (96) gallons intended to be manually or mechanically dumped into a loader-packer type recycling truck. Recycling Containers shall be stenciled with the Town logo and shall not contain the name or logo of the CONTRACTOR.
46. **Residential Collection Service Unit – Single Family, Duplex** shall mean Collection of garbage and trash at curbside. ~~Garbage is defined as waste that generally includes, but is not limited to, kitchen and food waste, animal and produce waste, or any organic waste that is a result of storage, preparation, cooking, or handling of food materials. Also included in this category are household waste items such as food packaging materials; non-recyclable cans, plastics, paper, cardboard, and bottles; rags and cleaning supplies, and other items usual to housekeeping.~~
~~Trash shall be collected at curbside. Trash includes plastic bags, wood, bundles, toys, yard waste, and other similar waste materials in containers. Yard waste includes vegetative materials from normal yard and landscaping maintenance that is not more than six inches (6") in diameter or more than three feet (3') in length. Trash does not include items that are Contractor-Generated Waste or Exempt Waste.~~
Recycling Collection Service and Bulk Waste Collection Service are at curbside. Residential Service Units – Single Family, Duplex shall utilize Recycling Bins. All materials are delivered to the appropriate Facility designated by the TOWN.
47. **Residential Collection Service Unit – Multi Family** shall mean Collection Service of garbage, ~~as identified above~~, utilizing Containers only, picked up at curbside or a designated location. Trash shall be collected curbside or at a designated location. Residential Recycling Collection Service and Residential Bulk Waste Collection Service is curbside or at a designated location. Residential Collection Service Units –Multi Family shall utilize Recycling Containers.
48. **Residential Recycling Collection Service Unit** shall mean the Collection of Recyclable Materials from Residential Service Units utilizing Recycling Bins and/or Containers, and the delivery of the Recyclable Materials to the Designated Recycling Facility.

Exhibit 1

49. **Residential Dumpster Collection Service Unit** shall mean the Collection of Garbage and Trash from multi-family residential units that utilize dumpsters for the Collection Service. Recycling Collection Service and Bulk Waste Collection Service are at curbside or at a designated location on the property.
50. **Residential Solid Waste** shall mean Garbage and Trash resulting from the normal household activities of a Residential Service Unit. The customer at the Residential Service Unit wherein the waste is collected must generate the Solid Waste. It does not include items defined herein as Contractor-Generated Waste or Exempt Waste. Recyclable Materials and Bulk Waste are not Residential Solid Waste.
51. **Roll-Off Collection Service** shall mean the Collection and disposal of Roll-Off Containers containing Construction and Demolition Debris. Collection of Construction and Demolition Debris is not considered exclusive to the CONTRACTOR under the terms and conditions of the Agreement.
52. **Roll-Off Containers** shall mean any metal receptacle with a capacity of more than eight (8) cubic yards, which is normally loaded onto a motor vehicle. Roll-off Containers utilized for services covered under this Agreement shall be owned by the CONTRACTOR.
53. **Scheduled Collection Day** shall mean any day in which Collection activities take place.
54. **Service Area** shall mean the municipal limits of the TOWN.
55. **Sludge** shall mean the accumulated solids, residues, and precipitates generated as a result of waste treatment or processing including wastewater treatment, water supply treatment, or operation of an air pollution control facility, and mixed liquids and solids pumped from septic tanks, grease traps, privies, or similar disposal appurtenances, or any other such waste having similar characteristics or effects.
56. **Solid Waste** shall mean Garbage and Trash. Bulk Waste and Recyclable Materials are not considered Solid Waste.
57. **Special Waste** shall mean Solid Waste that can require special handling and management, including, but not limited to used tires, used oil, lead-acid batteries, ash residue, and biological wastes.
58. **Trash** shall mean plastic bags, wood, bundles, toys, yard trash, and other similar waste materials in cans or similar receptacles. ~~Yard trash includes vegetative materials from normal yard and landscaping maintenance that is not more than six inches (6") in diameter or more than three feet (3') in length.~~ Trash does not include items that are Contractor-Generated Waste or Exempt Waste.
59. **Yard Trash or Yard Waste** shall mean vegetative materials from normal yard and landscaping maintenance that is not more than six inches (6") in diameter or more than three feet (3') in length.
60. **White Goods** shall mean discarded refrigerators, ranges, water heaters, freezers, and other similar domestic appliances. White Goods must be generated by the customer and at the Residential Service Unit or Commercial Service Unit wherein the White Goods are collected. Any time White Goods are referenced in this Agreement, it will include the servicing of Brown Goods.
61. **Work Day** shall mean any day, Monday through Saturday.
62. **Undefined Amount of Garbage and Trash** shall mean shall be the quantity of garbage and trash that can be placed in the container by the residential unit and still allow proper collection. Lid of container must be in closed position.

Exhibit 1

SECTION 3: COLLECTION SERVICES TO BE PROVIDED BY CONTRACTOR

The CONTRACTOR shall provide all Residential Services and Commercial Services, as defined in Section 3 herein, within the corporate limits of the TOWN, except as provided herein. CONTRACTOR will meet all disposal requirements of the Broward County Resource Recovery Board's rules and regulations. Said service shall include:

3.1 RESIDENTIAL SOLID WASTE – GARBAGE AND TRASH

~~RESIDENTIAL SOLID WASTE – GARBAGE AND TRASH~~

- (a) All Residential Solid Waste. The CONTRACTOR is responsible to collect all Solid Waste in the Service Area.
- (b) Christmas Trees. The CONTRACTOR shall collect Christmas Trees from all Residential Service Units at curbside at no additional cost to the Residential Service Unit or the TOWN. Christmas trees are not required to meet the size or bundling requirements.

On any pick-up day during the year? or only on Bulk Trash Day or Special Pick-up?

- (c) Containers provided by the CONTRACTOR shall meet accepted industry standards. CONTRACTOR will select the color of the Container; however, once the color is selected, all Containers shall be the same color. Containers shall have a capacity of not greater than ninety-six (96) gallons, and when full, shall not exceed fifty (50) pounds in weight.
- (c) *Container Replacement.* Upon notification from any Residential Service Unit to the CONTRACTOR that the CONTRACTOR damaged the customer's Container, the CONTRACTOR upon verification shall repair or replace the Container with the same item or an equivalent (i.e. capacity, wheels, lid, etc.), at the CONTRACTOR'S own expense, within two (2) Work Days.

What happens if not CONTRACTED damaged???

- (d) Rates. The CONTRACTOR shall provide Collection Service at the approved rates included in the Rate Structures shown in Exhibits to this Contract.

3.1.1 Residential Solid Waste Collection Service Units – Single Family, Duplex

(a) *Frequency.* The CONTRACTOR shall pick up, twice per week, at least three (3) days apart, an undefined amount of garbage and trash from each residential unit. Single Family or Duplex Residential Service Units may suspend service in accordance with the requirements of the Town Code of Ordinances.

(b) ~~Containers.~~ ~~Containers shall have a capacity of not greater than ninety six (96) gallons, and not exceed fifty (50) pounds in weight. Containers provided by the CONTRACTOR shall meet accepted industry standards. CONTRACTOR will select the color of the Container.~~ Moved to section 3.1

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~~(c) *Composition of Solid Waste.* Solid Waste shall be collected at curbside in Containers that are placed within three feet (3') of the street. Said items contained in Containers must each be less than fifty (50) pounds in weight.~~

~~Branches, limbs, and other vegetative items at curbside more than six inches (6") in diameter, and three feet (3') in its longest dimension, and not easily contained in Containers shall be picked up as Bulk Waste.~~

These are requirements for the customer – being in the contract does not bind the customer until the TOWN adopts Collection rules or amends its ordinance

~~(d) *Placement of Containers.* CONTRACTOR shall pick up all Containers placed within three feet (3') of the street. Containers, after being emptied by CONTRACTOR, will be returned by CONTRACTOR as close as reasonable possible to its original location ~~else to the place at curbside placed by the resident.~~ Containers shall not be placed in front of the garage doors or behind vehicles blocking vehicular movement unless originally placed in those locations by the resident.~~

~~(e) *Rates.* The CONTRACTOR shall provide Collection Service at the approved rates included in the Rate Structure as shown in Exhibit 1.~~

~~(f) *Number of Containers.* CONTRACTOR will provide one (1) ninety-six (96) gallon wheeled container to each Residential Service Unit, unless a smaller size Container is requested by the Residential Service Unit and agreed upon by Contractor. In accordance with Town Code, Duplexes may share a common Container, provided it is of sufficient size to accommodate the joint usage without spillover.~~

~~(g) *Residential Handicapped Collection Service.* The CONTRACTOR shall provide off-street Collection for Solid Waste from Residential Service Units if (a) all adult occupants residing therein are handicapped, (b) a written request for off-street service has been made to the CONTRACTOR by the Residential Service Unit, and (c) the request is approved by the Town Manager, in the manner required by the TOWN. No additional monies shall be due to the CONTRACTOR for the provisions of off-street service to handicapped customers. The point of Collection for off-street service shall be the back or side-yard or such other location as designated in writing by the Contractor to the Residential Service Unit. The CONTRACTOR shall provide off-street service on the same scheduled Collection day that Residential Solid Waste Collection Service would otherwise be provided to the Residential Service Unit.~~

3.1.2 Residential Solid Waste Collection Service Units – Multi Family

~~(a) *Frequency.* The CONTRACTOR shall pick up twice per week, at least three (3) days apart, an undefined amount of garbage and trash from each Residential Service Unit at curbside or a designated location.~~

~~(b) *Containers.* Containers shall have a capacity of not greater than ninety six (96) gallons, and not exceed fifty (50) pounds in weight. Containers provided by the CONTRACTOR shall meet accepted industry standards. CONTRACTOR will select the color of the Container. Moved to section 3.1~~

~~(c) *Composition of Solid Waste.* Trash shall be collected at curbside in the Containers, within three feet (3') of the street. Said items contained in Container must each be less than fifty (50) pounds in weight. Branches, limbs and other vegetative items more than six inches (6") in diameter, and three feet (3') in its longest dimension, and not easily~~

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~~contained in Any material that will not fit in the Container shall be picked up as Bulk Waste.~~

These are requirements for the customer – being in the contract does not bind the customer until the TOWN adopts Collection rules or amends its ordinance

(d) *Placement of Containers.* CONTRACTOR shall pick up all Containers placed within three feet (3') of the street. Containers, after being emptied by CONTRACTOR, will be returned by CONTRACTOR as close as reasonable possible to its original location ~~close to the place at curbside placed by the resident.~~ Containers shall not be placed in front of the garage doors or behind vehicles blocking vehicular movement unless originally placed in those locations by the resident.

(e) *Number of Containers.* CONTRACTOR shall provide one (1) ninety-six (96) gallon Container for each Residential Service Unit if requested, to accommodate the Solid Waste Collection needs of the Residential Service Units. CONTRACTOR may reduce total numbers of Containers if; collection is easily contained in a lesser number of Containers. The CONTRACTOR shall provide the number of Containers necessary for efficient and sanitary services based on the reasonable request of an authorized representative of the Residential Service Units, in accordance with the following:

- (i) A “reasonable request” shall be made at least thirty (30) days prior to the desired date of pick-up or delivery of Containers.
- (ii) A “reasonable request” shall be defined as any request for a number of Containers sufficient for efficient and sanitary services. Regardless of the actual number of Containers sufficient for efficient and sanitary services, the Residential Service Units must pay the rate for the number of Containers equaling at least fifty percent (50%) of the number of residential dwelling units. If fifty percent (50%) is not a whole number, the minimum number of Containers will be rounded down; for example, eleven (11) residential dwelling units may request no fewer than five (5) Containers.
- (iii) A reasonable request may be made up to two (2) times per fiscal year for free. Additional requests to have Containers picked up or delivered may be made, but shall require payment of a fee. The fee shall be twenty-five dollars (\$25) for the first four (4) Containers to be picked up or delivered; additional Containers may be requested to be picked up or delivered for a fee of fifteen dollars (\$15) each.

~~(f) *Rates.* The CONTRACTOR shall provide Collection Service at the approved rates included in the Rate Structure as shown in Exhibit 2.~~

3.1.3. Residential Dumpster Collection Service Residential Collection Service Units – Multi Family Dumpster Service

(a) *Number and Size; Frequency of Pickup.* The CONTRACTOR shall provide the sizes and numbers of Dumpsters necessary for efficient and sanitary services based on the reasonable request of an authorized representative of Residential Service Units. Dumpsters shall be picked up as frequently as volume demands, but not less than twice per week, at least three (3) days apart. The customer and the CONTRACTOR shall mutually agree upon the size and frequency of pick-up of Dumpsters. The CONTRACTOR shall notify customer if it is deemed necessary to increase service, and

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notify the TOWN of their intention to do so. Any dispute between customer and CONTRACTOR shall be resolved by TOWN.

~~(b) *Rates.* The CONTRACTOR shall provide Dumpster Collection Service at the approved rates included in the Rate Structure as shown in Exhibit 3.~~

(c) *Dumpsters.* Dumpsters provided by the CONTRACTOR shall meet accepted industry standards. The CONTRACTOR shall maintain dumpsters as necessary to maintain efficient and sanitary services.

(Second Amendment 1-11-2011)

3.2 RESIDENTIAL BULK WASTE

3.2.1 Bulk Waste Collection for Residential Bulk Waste Collection Service Unit – Single Family, Duplex

(a) The CONTRACTOR shall pick up, once a month, an undefined amount of Bulk Waste from each Residential Service Unit on the same day and in conjunction with one of the regular Solid Waste Residential Collection Service. The CONTRACTOR shall pick up Bulk Waste on the normal Solid Waste Collection day, but in no instance more than twenty-four (24) hours after the regularly scheduled day. Bulk Waste must be generated by the customer and placed curbside.

(b) Bulk Waste includes all Solid Waste Collection items not picked-up ~~by the rear-loaded garbage truck~~ in Containers, and excludes Special Waste items, and Contractor-Generated demolition and construction materials, and Contractor-Generated vegetative waste.

3.2.2 Bulk Waste Collection for Residential Bulk Waste Collection Service Unit – Multi Family

The CONTRACTOR shall pick up, once per month, the equivalent of up to one (1) cubic yard of Bulk Waste multiplied by the number of Containers from the Residential Service Units. For example, if an 11 unit Multi Family property has five (5) Containers, the CONTRACTOR shall collect up to five (5) cubic yards of Bulk Waste.

The CONTRACTOR shall pick up Bulk Waste on one of the normal Solid Waste Collection days, but in no instance more than twenty-four (24) hours after a the regularly scheduled pick up day. Bulk Waste must be generated by the customer and placed at curbside or a designated location. Bulk Waste includes all Solid Waste Collection items not picked up ~~by the rear-loaded garbage truck~~ in Containers, and excludes Special Waste items, and Contractor-Generated demolition and construction materials, and Contractor-Generated vegetative waste.

3.2.3 Residential Bulk Waste Collection Service for Units Utilizing Dumpsters – Bulk Waste Collection Service for Residential Collection Service Units – Multi Family Dumpster Service

The CONTRACTOR shall pick up, once per month, an undefined amount of Bulk Waste from each Residential Service Unit on the same day and in conjunction with one of the regular Solid Waste Residential Collection Service. The CONTRACTOR shall pick up Bulk Waste on the normal Solid Waste Collection day, but in no instance more than twenty-four (24) hours after the regularly scheduled pick up day. Bulk Waste must be generated by the customer and placed at curbside or a designated location. Bulk Waste includes all Solid Waste Collection items not picked up ~~by the rear-loaded garbage truck,~~

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in dumpsters, and excludes Special Waste items, and Contractor-Generated demolition and construction materials, and Contractor-Generated vegetative waste.

(Second Amendment 1-11-2011)

3.3 COMMERCIAL SOLID WASTE

- 3.3.1 Commercial Solid Waste Collection Service** – The CONTRACTOR shall provide Commercial Solid Waste Collection Service as deemed necessary and as determined between the CONTRACTOR and the customer. However, frequency shall be no less than two (2) times per week with no exception for Holiday(s) as set forth herein, except that Collection service scheduled to fall on a Holiday may be rescheduled as determined between the customer and the CONTRACTOR as long as the minimum frequency requirement is met. The size of the Container or Dumpster and the frequency of Collection (meeting minimum requirements) shall be determined between the customer and the CONTRACTOR. However, size and frequency shall be sufficient to provide that no Solid Waste shall be placed outside the Container or Dumpster. Dumpster(s) and Container(s) shall be accessible to the CONTRACTOR’S crew and vehicles.
- 3.3.2 Rates** - The CONTRACTOR shall provide Container(s) and Dumpster(s) at the approved rates as identified in Exhibit 4. Customers may own their Dumpsters and/or Container(s) provided that the customer shall be completely responsible for its proper maintenance and such Container(s) shall be of a type that can be serviced by the CONTRACTOR’S equipment. ~~Dumpster(s) and Container(s) shall be accessible to the CONTRACTOR’S crew and vehicles.~~
- 3.3.3 TOWN Facilities Service** – The CONTRACTOR shall provide Solid Waste Collection, Bulk Waste Collection, Roll-Off Collection and Recycling Collection and disposal to all current and future TOWN owned and/or operated facilities without charge to the TOWN. Containers, ~~and Dumpsters,~~ and Roll-Offs shall be furnished and maintained by the CONTRACTOR at no charge to the TOWN. The size of the Containers, ~~and Dumpsters,~~ and Roll-Offs and the frequency of pick up service for said facilities shall be at such intervals as determined by the TOWN.
- 3.3.4 Service Levels not Designated** – For service levels not designated, the CONTRACTOR shall provide the level and type of service negotiated and mutually agreed upon between the CONTRACTOR and customer at the rates negotiated and mutually agreed upon between the CONTRACTOR and the customer. All said service levels, types, and rates shall be approved by the TOWN.
- 3.3.5 Town Sponsored Special Events** – The CONTRACTOR shall provide Containers, Dumpsters, ~~Portalets~~ portable toilets and/or Roll-offs, as well as Collection of Solid Waste from such receptacles, for up to a maximum of twelve (12) Town Sponsored Special Events per year for the term of the Agreement at no cost to the TOWN or Special Event co-sponsors. The CONTRACTOR shall collect said receptacles on an on-call basis. The TOWN shall determine the size and number of said receptacles to be provided by the CONTRACTOR. The CONTRACTOR shall be responsible for the expenses of Containers, Dumpsters, ~~Portalets~~ portable toilets and/or Roll-offs rental and maintenance, Collection, Disposal Charges, and all other expenses incurred for the Town Sponsored Special Events.

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3.4 RECYCLING

The CONTRACTOR shall provide Recycling Services to all Residential Service Units and TOWN facilities in the Service Area, as well as Town Sponsored Special Events as described in Section 3.4.7 below.

- (a) CONTRACTOR will provide Recycling Services to all Residential Units one (1) day per week, on a regular scheduled Solid Waste pick up day. The CONTRACTOR shall make recycling Services available to all Commercial Service Units. The services to be performed by the CONTRACTOR shall consist of Collection of all designated Recyclable Materials and transportation to the Designated Recycling Facility.
 - (b) Should unanticipated events, circumstances, or changes in law arise that necessitate any additions or deletions to work described in this Section, including the type of items included as Recyclable Materials, the parties shall negotiate any necessary cost changes and shall enter into an Agreement amendment covering such modifications and any ~~change in compensation to be paid~~ CONTRACTOR before undertaking any changes or revisions to such work.
- 3.4.1 **Recyclable Materials to be Collected** – The CONTRACTOR shall collect all Recyclable Materials that are accepted by the Designated Recycling Facility and that are placed in a Recycling Bin or Recycling Container.
- 3.4.2 **Contaminated Recyclable Materials** – The CONTRACTOR shall not be required to collect Recyclable Materials from Residential Service Units if the customer does not segregate the Recyclable Materials from Residential Solid Waste. If Recyclable Materials are contaminated through commingling with Residential Solid Waste, the CONTRACTOR shall, if practical, separate the Residential Solid Waste from the Recyclable Materials. The Recyclable Materials shall then be collected and the Residential Solid Waste shall be left in the Recycling Bin or Recycling Container along with a Non-Collection Notice of why the Residential Solid Waste is not considered a Recyclable Material. However, in the event the Recyclable Materials and Residential Solid Waste are commingled to the extent that they cannot easily be separated by the CONTRACTOR, or the nature of the Residential Solid Waste renders the entire Recycling Bin or Recycling Container contaminated, the CONTRACTOR shall leave the Recycling Bin or Recycling Container un-emptied and issue a Non-Collection Notice to the customer containing instructions on the proper procedures for setting out Recyclable Materials. The TOWN shall approve the design of said notice, and the cost of printing said notice shall be borne by the CONTRACTOR. The CONTRACTOR shall not collect the Recyclable Materials until the Residential Service Unit segregates the Recyclable Materials from Residential Solid Waste. The CONTRACTOR shall maintain a record of the address of any Residential Service Unit where Recyclable Materials were not collected, the date of non-collection, and the reason they were not collected, to be provided to the TOWN upon request.
- 3.4.3 **Recycling Bins for Residential Service Units – Single Family, Duplex** – The CONTRACTOR shall be responsible for the purchase, distribution, and replacement of Recycling Bins to all Residential Service Units. CONTRACTOR shall provide one (1) Recycling Bin to each Residential Service Unit. CONTRACTOR will provide additional Recycling Bins at the request of the resident, as needed.

Change from Bins to Containers

Exhibit 1

- 3.4.3.1 **Purchase and Distribution** – The CONTRACTOR shall maintain sufficient Recycling Bins to ensure that extra or replacement Recycling Bins can be provided to customers or properties in accordance with the terms and conditions of the Agreement. The CONTRACTOR’S employees shall take care to prevent damage to Recycling Bins by unnecessary rough treatment. The CONTRACTOR shall be required to purchase and distribute new Recycling Bins as requested by TOWN to existing Residential Service Units for the term of this Agreement. The CONTRACTOR shall also purchase and distribute Recycling Bins to new Residential Service Units that are added to the Service Area during the term of the Agreement. ~~CONTRACTOR will provide a sufficient number of Recycling Bins to TOWN in order to assist with distribution.~~ IS THIS BEING DONE?
- 3.4.3.2 **Replacement** – Upon notification to CONTRACTOR by the TOWN or a customer that the Residential Service Unit’s Recycling Bin has been stolen or that it has been damaged beyond repair, the CONTRACTOR upon verification shall deliver a replacement Recycling Bin to such Residential Service Unit within two (2) Work Days. Each Residential Service Unit shall be entitled to an unlimited number of replacements of lost, destroyed, or stolen Recycling Bins during the life of the Agreement at no cost to the TOWN or the Residential Service Unit.
- 3.4.3.3 **Ownership** – Ownership of Recycling Bins shall rest with the CONTRACTOR, except that ownership of Recycling Bins in the possession of a Residential Service Unit at the end of the Agreement shall rest with the TOWN.
- 3.4.4 **Recycling Containers for Residential Service Units - Multi Family** – The CONTRACTOR shall be responsible for the purchase, distribution, and replacement of Recycling Containers to all Residential Service Units – Multi Family. CONTRACTOR shall provide sufficient Recycling Containers to accommodate the amount of materials being recycled. CONTRACTOR will provide additional Recycling Containers at the request of the Residential Service Unit, as needed.
- 3.4.4.1 **Purchase and Distribution** – The CONTRACTOR shall maintain sufficient Recycling Containers to ensure that extra or replacement Recycling Containers can be provided to customers or properties in accordance with the terms and conditions of the Agreement. The CONTRACTOR’S employees shall take care to prevent damage to Recycling Containers by unnecessary rough treatment. The CONTRACTOR shall be required to purchase and distribute new Recycling Containers as requested by TOWN to existing Multi-Family Residential Service Units for the term of this Agreement. The CONTRACTOR shall also purchase and distribute Recycling Containers to new Multi-Family Residential Service Units that are added to the Service Area during the term of the Agreement. ~~CONTRACTOR will provide a sufficient number of Recycling Containers to TOWN in order to assist with distribution.~~
- 3.4.4.2 **Replacement** – Upon notification to CONTRACTOR by the TOWN or a customer that the Residential Service Unit’s Recycling Container has been stolen or that it has been damaged beyond repair, the CONTRACTOR shall deliver a replacement Recycling Container to such Residential Service Unit within two (2) Work Days. Each Residential Service Unit shall be entitled to an unlimited number of replacements of lost, destroyed, or stolen Recycling Containers during the life of the Agreement at no cost to the TOWN or the Residential Service Unit.
- 3.4.4.3 **Ownership** – Ownership of Recycling Containers shall rest with the CONTRACTOR, except that ownership of Recycling Containers in the possession

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of a Residential Service Unit at the end of the Agreement shall rest with the TOWN.

- 3.4.5 **Recycling Containers for Residential Units Utilizing Dumpsters** – The CONTRACTOR shall provide the same level of Residential Recycling Service to Residential Units using Dumpsters similar to the Residential Units – Multi Family as identified in Section 3.4.4.
- 3.4.6 **Residential Recycling Service** – The CONTRACTOR shall provide Recycling Service to all Residential Service Units in the Service Area whose Recyclable Materials are properly containerized and have been placed at the curb, within five feet (5') of the street, or other location agreed to by the CONTRACTOR and customer that will provide safe and efficient accessibility to the CONTRACTOR'S Collection crew and vehicles. Recycling Service shall be provided one (1) time per week on a regularly scheduled Solid Waste Collection day.

Why not 3 feet like the requirement for trash containers?

- 3.4.6.1 **Residential Handicapped Recycling Service** – The CONTRACTOR shall provide off-street Collection of Recyclable Materials from Residential Service Units if all adult occupants residing therein are handicapped and if a request for off-street service has been made to the CONTRACTOR, and approved by the TOWN, in the manner required by the TOWN. The TOWN shall notify the CONTRACTOR in writing of any customers requiring off-street service. No additional monies shall be due to the CONTRACTOR for the provisions of off-street service to handicapped customers. The point of Collection for off-street service shall be the back or side-yard or such other location as designated in writing by the Town Manager. The CONTRACTOR shall provide off-street service on the same scheduled Collection day that Residential Service would otherwise be provided.
- 3.4.7 **TOWN Facilities Recycling Service** – The CONTRACTOR shall provide Recycling Service to all current and future TOWN owned and/or operated facilities without charge to the TOWN, provided Recyclable Materials are properly containerized in Recycling Containers and/or Recycling Bins. The TOWN shall specify the location of Recycling Bins and/or Recycling Containers. It shall be the responsibility of the CONTRACTOR to collect the Recyclable Materials and return such receptacles to their specified location. The CONTRACTOR shall provide, at the CONTRACTOR'S sole expense, the number of Recycling Bins and/or Recycling Containers required by the TOWN to prevent overflow based on one (1) time per week Collection.
- 3.4.8 **Town Sponsored Special Events** – The CONTRACTOR shall provide Recycling Bins and/or Recycling Containers for up to a maximum of twelve (12) Town Sponsored Special Events per year for the term of the Agreement. The CONTRACTOR shall provide Recycling Services for Town Sponsored Special Events at no cost to the TOWN or Special Event co-sponsors. The CONTRACTOR, on an on-call basis, shall collect such Recycling Bins and/or Recycling Containers. The TOWN shall determine the size and number of said Containers. The CONTRACTOR will be responsible for the expenses of Container rental and maintenance, collection, processing charges, and all other Recycling expenses incurred for the Town Sponsored Events.

3.5 TRANSITION

The CONTRACTOR understands and agrees that the time between the formal Agreement signing and the notice to proceed date is intended to provide the CONTRACTOR with time to,

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among other things, order equipment and prepare necessary routing changes. The CONTRACTOR shall be responsible for the provision of all Collection Services on the notice to proceed date as identified in this Agreement. The CONTRACTOR shall provide the Town Manager with a transition schedule within five (5) Business Days after execution of the Agreement and be available to brief the TOWN staff on the status of transition activities on a weekly basis leading up to initiation of Collection Services on July 2009.

3.6 DESIGNATED DISPOSAL FACILITY

All Solid Waste, Bulk Waste, Residential Recyclable Materials, and Recyclable Materials from TOWN facilities collected pursuant to this Agreement shall be delivered to the resource recovery system transfer or disposal facility or facilities designated pursuant to the Broward Solid Waste Disposal District Plan of Operation ("Designated Disposal Facility"), with the exception of waste which is shown by affidavit to be destined for transportation to any destination outside of the State of Florida.

CONTRACTOR shall also be responsible for complying with all terms of the TOWN'S Interlocal Agreement with Broward County for Solid Waste Services, as amended ("Interlocal Agreement"), which specifically state that a contractor for any party to the Interlocal Agreement must comply with such term. CONTRACTOR has first right of refusal. Broward County shall be a third party beneficiary of such provisions.

Should CONTRACTOR direct waste to a location outside the State of Florida, it shall indemnify and hold harmless the TOWN as to the TOWN'S minimum annual payment to the Resource Recovery Board to the extent that the waste diverted out of state causes the TOWN not to meet its annual obligations under the Interlocal Agreement. CONTRACTOR specifically acknowledges that the prices in this Agreement include this indemnification and hold harmless obligation as a part of its cost for out of state delivery, and such cost is not to be interpreted as a penalty for, or barrier to, delivery of the waste by CONTRACTOR out of state.

The handling of all solid waste and recycling materials will be in accordance with the Broward Solid Waste Disposal District Plan of Operation. The TOWN shall retain ownership of all Solid Waste, Bulk Waste, Residential Recyclable Materials, and Recyclable Materials from TOWN facilities until delivery to the Designated Disposal Facility. In the event that CONTRACTOR commingles any solid waste, bulk waste, recyclables, or other materials collected under the terms and conditions of this Agreement with solid waste or other materials from other jurisdictions, CONTRACTOR shall indemnify and hold TOWN harmless from any and all losses, claims, or liability associated with the quantities of solid waste or other materials that were commingled.

In the event of a change in the Designated Disposal Facility whereby the newly established Designated Disposal Facility is greater than forty (40) miles from the center of the TOWN, the TOWN and the CONTRACTOR shall negotiate appropriate changes in the Collection rates to compensate for any ~~increases~~ change in the CONTRACTOR'S transportation or disposal costs.

3.7 SPECIAL WASTE COLLECTION SERVICES

CONTRACTOR shall not be required to collect and/or dispose of Special Waste, Hazardous Waste, Biohazardous or Biomedical Waste, or Sludge, but may offer such service in the Service Area. All collection and disposal for those types of waste are not regulated or exclusive under this Agreement, but if provided by the CONTRACTOR, shall be in strict compliance with all federal, state, and local laws and regulations.

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3.8 TOWN'S RIGHT TO DESIGNATE CONTAINER SIZE AND FREQUENCY OF PICK UP

The TOWN reserves the right to determine the frequency of pick up and size of Containers needed at all Residential Service Units and Commercial Service Units within the TOWN'S corporate limits. If the TOWN determines that a change in frequency of service or Container size is necessary, the CONTRACTOR shall adjust Containers and Dumpsters and frequency of service accordingly. The customer shall be responsible to pay for the adjusted service levels, whether increased or decreased.

3.9 MIXED USE PROPERTIES

3.9.1 **Defined** - The following terms are defined for purposes of this subsection 3.9 only:

(a) *Mixed-use property* is defined as a property, which may contain more than one parcel or premises, containing both residential and non-residential uses. For the purposes of solid waste collection under this section, the non-residential uses shall not involve food sales or service.

(b) *Small mixed-use property* is defined as a mixed-use property with a total area of 6,000 square feet or less.

(c) *Large mixed-use property* is defined as a mixed-use property with a total area of greater than 6,000 square feet.

3.9.2 **Solid Waste and Bulk Waste Container Service** - As an alternative to the use of Dumpsters, property owners and tenants of mixed use properties may arrange for Solid Waste and Bulk Waste Collection as follows:

(a) *Small mixed-use property option.* The property owner or the single tenant of a small mixed-use property may arrange for a residential container that will also serve the non-residential use(s). Such owner or tenant shall be charged the residential container rate in those cases where the garbage from the entire property can be accommodated in one residential container, without spillover. In the event an additional container(s) is (are) required, it (they) shall be provided at the commercial container rate applicable to similar volumes of garbage. Bulk waste pickup shall be provided for the residential use only, which shall not exceed two (2) cubic yards monthly, upon request at the next regularly scheduled pickup.

(b) *Large mixed-use property option.*

i. *Property owners.* The property owner of a mixed-use property in excess of a total area of 6,000 square feet may arrange for a single or multiple commercial containers that will also serve the residential use of the property, if the container(s) is (are) of sufficient size to accommodate the joint usage without spillover. Such owner shall be charged the commercial container rate. Bulk waste pickup shall be provided for the residential use only, which shall not exceed two (2) cubic yards monthly upon request at the next regularly scheduled pickup.

ii. *Tenants.* The tenant of a mixed-use property in excess of a total area of 6,000 square feet, who leases both non-residential space and a residential dwelling on the property, may arrange for a single or multiple commercial containers to serve both his or her residential and non-residential garbage disposal needs, if the container is of sufficient size to accommodate the joint usage without spillover. Such ~~owner~~ Tenants shall be charged the commercial container rate. Bulk waste

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pickup shall be provided for the residential use only, which shall not exceed two (2) cubic yards monthly upon request at the next regularly scheduled pickup.

3.9.3 **Other Requirements.** Mixed Use Properties opting to use Containers shall be governed by the following:

(a) *Christmas Trees.* The CONTRACTOR shall collect Christmas Trees from mixed use properties at curbside at no additional cost to the properties or the TOWN. Christmas trees are not required to meet the size or bundling requirements.

(b) *Container Replacement.* Upon notification from any mixed use property to the CONTRACTOR that the CONTRACTOR damaged the customer's Container, the CONTRACTOR upon verification shall repair or replace the Container with the same item or an equivalent (i.e. capacity, wheels, lid, etc.), at the CONTRACTOR'S own expense, within two (2) Work Days.

(c) *Containers.* Containers shall have a capacity of not greater than ninety-six (96) gallons, and not exceed fifty (50) pounds in weight. Containers provided by the CONTRACTOR shall meet accepted industry standards. CONTRACTOR will select the color of the Container.

(d) *Composition of Solid Waste.* Solid Waste shall be collected at curbside in Containers, within three feet (3') of the street. Said items contained in Containers must each be less than fifty (50) pounds in weight. Branches, limbs, and other vegetative items at curbside more than six inches (6") in diameter, and three feet (3') in its longest dimension, and not easily contained in Containers may be picked up as Bulk Waste.

(e) *Placement of Containers.* ~~Containers brought to curbside by a customer, after being emptied by CONTRACTOR, will be returned by CONTRACTOR to the place at curbside placed by the customer. Containers shall not be placed in front of the garage doors or behind vehicles blocking vehicular movement.~~ CONTRACTOR shall pick up all Containers placed within three feet (3') of the street. Containers, after being emptied by CONTRACTOR, will be returned by CONTRACTOR as close as reasonable possible to its original location. Containers shall not be placed in front of the garage doors or behind vehicles blocking vehicular movement unless originally placed in those locations by the resident.

(Second Amendment 1-11-2011)

SECTION 4: EDUCATION SERVICES

The CONTRACTOR shall provide the following public education services about the TOWN'S Solid Waste, Bulk Waste, and Recycling Services. The CONTRACTOR shall be responsible for all expenses associated with the notices and educational services required herein. All notices, educational materials, and educational services shall be approved by the Town Manager prior to being printed and used by the CONTRACTOR.

4.1 ANNUAL NOTICE TO CUSTOMERS

The CONTRACTOR shall design, print, and distribute an annual notice to all Residential and Commercial customers within the Service Area. At a minimum, the notice shall identify the scheduled Collection days, summarize the applicable set-out requirements, provide an overview of current issues affecting the service, provide information on how to register complaints, and how to contact Customer Service.

4.2 NOTICES TO NEW CUSTOMERS

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The CONTRACTOR shall design, print, and distribute a notice to new Residential and Commercial customers within the Service Area. At a minimum, the notice shall identify the scheduled Collection days, summarize the applicable set-out requirements, provide an overview of current issues affecting the service, provide information on how to register complaints, and how to contact Customer Service. The notice shall be sent out not later than thirty (30) days after service begins.

4.3 NON-COLLECTION NOTICE

The CONTRACTOR shall not be required to collect any Solid Waste, Bulk Waste, or Recyclable Materials, within reason, which does not meet the requirements in this Agreement. The CONTRACTOR shall collect that portion of Solid Waste, Bulk Waste, or Recyclable Materials that meets the set-out requirement, and shall affix to the improper Garbage Can, Container, Bag, or other material a Non-Collection Notice explaining why Collection was not made. The TOWN shall approve the design of said notice and the cost of printing said notice shall be borne by the CONTRACTOR. The CONTRACTOR shall maintain a record of the address of any customer where Solid Waste, Bulk Waste, or Recyclable Materials were not collected, the date of non-collection, and the reason they were not collected, to be provided to the TOWN upon request.

SECTION 5: HOURS OF COLLECTION

5.1 RESIDENTIAL SERVICES

Residential Services shall be made with a minimum of noise and disturbance commencing no earlier than 7:00 a.m., local time, and terminating no later than 6:00 p.m., local time, Monday through Saturday, with no service on Sunday. The hours and/or days of Collection may be extended due to extraordinary circumstances or conditions with the prior written consent of the TOWN.

5.2 COMMERCIAL SERVICES

Commercial Services shall be made with a minimum of noise and disturbance and shall be provided between the hours of 7:00 a.m., local time, and 6:00 p.m., local time, Monday through Saturday and between the hours of 8:00 a.m., local time, and 6:00 p.m., local time, on Sunday. The receipt by the TOWN of a continued complaint pattern referencing noise or disturbances that occurred during the operating hours set forth in this Section shall be prima facie evidence of "disturbances" and the CONTRACTOR shall adjust the Commercial Service hours at such identified locations as the TOWN shall direct the CONTRACTOR in writing. The adjustment of such hours shall not result in a rate change for the CONTRACTOR. The hours and/or days of Collection may be extended due to extraordinary circumstances or conditions with the prior written consent of the TOWN.

SECTION 6: CHARGES AND RATES

6.1 RESIDENTIAL COLLECTION SERVICES

The CONTRACTOR shall be responsible for the establishment of all collection service accounts, billing and collection of payments for all Residential Service Unit accounts in accordance with the Rate Structure as it may subsequently be adjusted pursuant to this Agreement.

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6.2 COMMERCIAL SOLID WASTE COLLECTION SERVICES

The CONTRACTOR shall be responsible for the establishment of all collection service accounts billing and collection of payments for all Commercial Services. The CONTRACTOR shall bill Commercial Service Units in accordance with the rate structure, as may subsequently be adjusted pursuant to this Agreement.

6.3 SPECIAL COLLECTION SERVICES

The CONTRACTOR shall be responsible for the billing and collection of payments for Special Collection Services such as Roll-off containers, locks for containers, and additional collections, etc. Rates for Special Collection Services are set for the term of the Agreement and not subject to annual rate increases. Special Collection Services for current and future TOWN facilities shall be provided at the request of the TOWN facilities and at the expense of the CONTRACTOR.

6.4 CHANGE IN BILLING PRACTICES

The TOWN reserves the right at any time to change billing and collections responsibilities for Residential and Commercial accounts. To the extent that TOWN elects to assume billing and collections responsibilities for Residential and or Commercial accounts, the CONTRACTOR will compensate TOWN for providing such service in the form of a monthly administrative fee equal to ten percent (10%) of the Collection element of the Rates shown in the Rate Structure in Exhibits 1 through 4, as maybe amended.

6.5 APPROVED RATE STRUCTURE

The rates shown in Exhibits ~~1, 2, 3, 4, 5, 6, 7, 10 and 11~~ shall apply to all Residential Service Units and Commercial Service Units within the corporate limits of the TOWN.

~~6.6 DISPOSAL ELEMENT ADJUSTMENT~~

~~In order for the CONTRACTOR to receive a disposal rate adjustment based on a change in the Disposal Charge per ton, the CONTRACTOR must provide, in a manner that is acceptable to the TOWN, evidence of the change in the Disposal Charge. The TOWN may request from the CONTRACTOR such further information as may reasonably be necessary.~~

MOVED to 6.11

6.7 FRANCHISE FEES

In consideration of the privilege granted to the CONTRACTOR to use and occupy the streets, alleys, bridges, easements, and other public places of the TOWN, pursuant to this Agreement, the CONTRACTOR shall pay to the TOWN a Franchise Fee for all services CONTRACTOR provides under this Agreement within the TOWN'S municipal corporate limits. Franchise Fees for Residential Collection Services shall be established equal to three point seventy six percent (3.76%) of gross revenues. Franchise Fees for Commercial Collection Services shall be established at ten percent (10%) of gross revenues. CONTRACTOR shall submit payment to the TOWN monthly for the duration of this Agreement, as amended from time to time. A late charge of 1.5% of the monies due for the Franchise Fee shall be calculated monthly until payment is made.

6.7.1 CONTRACTOR shall submit to the TOWN on a monthly basis, beginning on August 15, 2009, for the period beginning July 1, 2009 with the payment of the Franchise Fee, a financial statement setting forth the computation of Gross Revenues used to calculate the

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Franchise Fee for the preceding month and a detailed explanation of the method of computation. The CONTRACTOR'S chief Financial Officer shall certify the statement financial or other duly authorized officer. The CONTRACTOR will bear the cost of the preparation of such financial statements.

- 6.7.2 Subject to applicable law, no acceptance by the TOWN of any Franchise Fee payment shall be construed, as an accord that the amount paid is in fact the correct amount, nor shall such acceptance of payment be construed as a release of any claim the TOWN may have for additional sums payable. The Franchise Fee payment is not a payment in lieu of any other tax, fee, or assessment.

6.8 ADJUSTMENTS TO OTHER COSTS

~~The TOWN and CONTRACTOR shall use the Consumer Price Index (CPI) to adjust rates. The collection fee shall be adjusted to account for the annual Consumer Price Index calculation, June to June, based on the All Urban Consumers, Miami/Ft. Lauderdale Region, effective October 1 of each year, and no CPI adjustment shall be greater than five percent (5%) during the original term, with the exception of the fuel component of the unit price which will be validated by U.S. Department of Energies Information Administration and may be adjusted up to (5.5%) five point five percent during the original term. The Consumer Price Index is available from the United States Department of Labor, Bureau of Labor Statistics.~~

MOVED to 6.11

6.9 RECYCLING REVENUES

The TOWN shall retain all sums received from the County and the resulting sale of processed Recyclable Materials as a result of the CONTRACTOR'S provision of Recycling services for all Residential Service Units, Community Events, and TOWN facilities. CONTRACTOR shall take all steps necessary to ensure that payments from the Designated Recycling Facility resulting from the sale of Recyclable Materials are paid directly to the TOWN and not the CONTRACTOR. The CONTRACTOR shall maintain proper and accurate records to reflect the weight, by sort category, of the Recyclable Materials recovered each month, including copies of receipts from the Designated Recycling Facility as designated by the Resource Recovery Board.

6.10 TEMPORARY DISCONTINUANCE SUSPENSION OF SERVICE

CONTRACTOR agrees to implement a temporary ~~discontinuance~~ suspension of service for Single Family or Duplex Residential Service Units, as stipulated in Section 10-32 of the Town Code, as maybe amended. ~~CONTRACTOR shall utilize Town form as shown in Exhibit 9.~~

6.11 CHANGES TO EXHIBITS TO REFLECT CHANGES IN RATES

The Exhibits to the Agreement stating the rates to be charged under this Agreement may change ~~annually~~ to reflect changes in the Disposal Charge and in the Consumer Price Index, as provided in this Sections 6.6 and 6.8. ~~If a proposed change based on the Consumer Price Index is approved by the Town Manager or designee, then such change may be reflected on a revised Exhibit without adoption of an amendment to this Agreement by the Town Commission. If a proposed change is based on the Disposal Charge, then the revised Exhibit shall be approved by the Town Commission in form of an amendment to the Agreement.~~

(Second Amendment 1-11-2011)

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6.11.1 Disposal Fee Adjustment

6.11.1.1 In order for the TOWN or CONTRACTOR to receive a disposal rate adjustment based on a change in the Disposal Charge per ton, the TOWN or CONTRACTOR shall provide, in a manner acceptable to the Town Manager, evidence of the change in the Disposal Charge and the proposed revised Exhibits to this Agreement. The TOWN may request from the TOWN or CONTRACTOR such further information as may reasonably be necessary.

6.11.1.2 If a TOWN or CONTRACTOR proposed change in the Disposal Charge is approved by the Town Manager, then such change may be reflected on a revised Exhibit without adoption of an amendment to this Agreement by the Town Commission. All such requests to change the Disposal Charge shall be based on a change in expense to the CONTRACTOR.

6.11.2 CPI Increase

6.11.2.1 The collection fee shall may be adjusted, effective October 1 of each year, to account for the annual Consumer Price Index calculation, June to June, based on the All Urban Consumers, Miami/Fort Lauderdale Region. No CPI adjustment shall be greater than five percent (5%)

6.11.2.2 If a TOWN or CONTRACTOR proposed change in the collection component of rates based on the Consumer Price Index is approved by the Town Manager, then such change may be reflected on a revised Exhibit without adoption of an amendment to this Agreement by the Town Commission.

SECTION 7: SCHEDULES AND ROUTES

7.1 SCHEDULES AND ROUTES TO TOWN

The CONTRACTOR shall submit a proposed changes to routes and schedules to be approved by the Town ~~Administrator~~ Manager no later than ~~fifteen (15)~~ ninety (90) calendar days prior to ~~June 1, 2009~~ July 1st.

~~The TOWN reserves the right to deny the CONTRACTOR'S vehicles access to certain streets, bridges, and public ways, inside the TOWN or outside the TOWN in route to Designated Disposal Facilities where it is in the best interest of the general public to do so due to conditions of streets and bridges. The CONTRACTOR shall use best efforts to not interrupt the regular schedule and quality of service because of such street closures.~~

In the event of a temporary change in residential routes or schedules that will alter the day of Collection, the CONTRACTOR shall have said changes approved by the ~~TOWN~~ Town Manager ~~not less than sixty (60) calendar days prior to the change at the earliest practical date.~~ The CONTRACTOR shall bear all expenses for public education in the event of a change in residential routes (i.e. preparation of news releases, postage, copies, etc.).

The TOWN reserves the right to deny the CONTRACTOR'S vehicles access to certain streets, bridges, and public ways, inside the TOWN or outside the TOWN in route to Designated Disposal Facilities where it is in the best interest of the general public to do so due to conditions of streets and bridges. The CONTRACTOR shall use best efforts to not interrupt the regular schedule and quality of service because of such street closures.

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7.2 HOLIDAY PICK-UP SCHEDULE

Christmas and New Year's Day ~~shall be a Holiday~~ are designated Holidays. The CONTRACTOR shall not be required to provide Solid Waste, Bulk Waste, and Recycling Collection or maintain office hours on ~~that Holiday~~ designated Holidays. Solid Waste and Bulk Waste not collected on a designated Holiday shall be collected on the customer's next regularly scheduled pick-up day after the Holiday. Recycling Materials not collected on a designated Holiday shall be collected on the next scheduled Recycling Collection day. The TOWN reserves the right to add or delete designated holidays for the duration of this Agreement.

SECTION 8: EMERGENCY SERVICE PROVISIONS

8.1 SUSPENSION OF COLLECTION SERVICES.

In an emergency event such as a hurricane, tornado, major storm, natural or manmade disaster, or other such event, the TOWN may grant the CONTRACTOR a variance from regular routes and schedules. As soon as practicable after such event, the CONTRACTOR shall advise the TOWN when it is anticipated that normal routes and schedules can be resumed.

8.2 EMERGENCY EVENTS CLEAN-UP.

The clean-up from emergency events is not exclusive to this Agreement. The TOWN reserves the right to select the CONTRACTOR and/or another agency and/or company to perform the clean-up from emergency event(s). The CONTRACTOR shall, by request of the TOWN, work jointly with other agencies and/or companies during emergency events. The clean-up from some events may require that the CONTRACTOR hire additional equipment, employ additional personnel, or work existing personnel on overtime hours to clean debris resulting from the event. The CONTRACTOR shall receive additional compensation, above the normal compensation contained in this Agreement, to cover the costs of rental equipment, additional personnel, overtime hours, and other documented expenses.

8.3 EMERGENCY PREPAREDNESS PLAN

The CONTRACTOR shall submit to the TOWN by April 15th of each year an Emergency Preparedness Plan and a price list and rate information to perform such services, if plans or rates change. The rates and fee schedule in the Plan must be reasonable and within general FEMA reimbursement approval rates. In no event shall the rates change by more than the CPI adjustment provided for in Section 6.11. The CONTRACTOR ~~will~~ shall perform debris removal services when requested by the TOWN. The CONTRACTOR ~~will~~ shall begin to assist the TOWN to clear roads and remove storm debris with heavy equipment within twenty-four (24) hours after the event passes provided the CONTRACTOR has first secured written authorization and approval from the Town Manager. The CONTRACTOR ~~will~~ shall begin a significant effort to remove vegetative and construction and demolition materials debris within seventy-two (72) hours after the event passes, provided the CONTRACTOR has first secured written authorization and approval from the Town Manager. The equipment and manpower resources and other particulars will be identified in the Emergency Preparedness Plan. CONTRACTOR shall be responsible for the preparation of all documents and forms and support information required by Federal Emergency Management Agency (FEMA). The CONTRACTOR within the time limits established by FEMA for such filings shall submit such documents, forms and information to the TOWN. CONTRACT shall refund to TOWN any payment to CONTRACT that is rejected by FEMA due to the CONTRACTOR provided documentation.

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SECTION 9: CONTRACTOR'S RELATION TO TOWN

9.1 CONTRACTOR REPRESENTATIVE AVAILABILITY

The CONTRACTOR shall cooperate with the TOWN in every reasonable way in order to facilitate the progress of the work contemplated under this Agreement. As such, the CONTRACTOR shall have a competent and reliable representative on duty that is authorized to receive orders and to act on its behalf. The CONTRACTOR agrees that the TOWN shall have twenty-four (24) hour access to said representative via a non-toll call from the TOWN. Answering machines, pagers, or other devices that do not provide for immediate contact with the CONTRACTOR'S said representative(s) shall not meet the requirements of this Section.

9.2 INDEPENDENT CONTRACTOR

It is expressly agreed and understood that CONTRACTOR is in all respects an independent CONTRACTOR as to the work. Even though in certain respects, CONTRACTOR may be required to follow the direction of the Town Manager or the TOWN'S designated representative, the CONTRACTOR is in no respect an agent, servant, or employee of the TOWN.

9.3 SUPERVISION OF AGREEMENT PERFORMANCE

The Town Manager, or the TOWN'S designated representative, is hereby designated as the public official responsible for the administration of this Agreement by the TOWN, and, in such capacity, they are charged with the overall, general supervision of CONTRACTOR'S performance hereunder. CONTRACTOR shall diligently work with the Town Manager or the TOWN'S designated representative, to formulate and to adopt guidelines and procedures to facilitate the supervision and review of its performance.

9.4 WEIGHT TICKETS

The CONTRACTOR shall provide TOWN a report within forty-five days of the end of the FISCAL YEAR OR CALENDAR YEAR? outlining the tonnage collected by _____.

WHAT type of DATA IS AVAILABLE?

The CONTRACTOR shall retain the weight ticket from the Designated Disposal Facility for the Collection of Solid Waste, Bulk Waste, or other materials from Residential Service Units or Commercial Service Units delivered from the TOWN and the weight tickets from the Designated Recycling Facility for the Recyclable Materials delivered from the TOWN for review by the TOWN upon reasonable notice. Said data shall be reviewed at CONTRACTOR'S offices. If the CONTRACTOR fails to provide the above data or additional data requested by the TOWN, the TOWN reserves the right to impose a penalty or withhold payment for services as provided in the Agreement or terminate this Agreement.

9.5 MONTHLY COMPLAINTS AND MISSED COLLECTION REPORT

CONTRACTOR will maintain an accurate and up-to-date log of date, time, and address of all complaints received and missed Collections, the disposition thereof, actions taken to resolve the complaints or missed Collections, and the date and time the complaints or missed Collections were resolved. The CONTRACTOR shall provide the complaint log to the TOWN in the form of a monthly report in Microsoft Excel or an alternative computer program selected by the TOWN, no later than the fifteenth (15th) day of each month, or upon request by the TOWN. The TOWN reserves the right to correct a complaint if the complaint is not corrected within twenty-four (24) hours of notification to the CONTRACTOR. The TOWN reserves the right to

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impose a penalty in these cases. If the CONTRACTOR fails to provide the above data, or additional data requested by the TOWN, the TOWN reserves the right to withhold payment for services or impose the penalty provided in Sections 11 and 12.

9.6 AUDIT AND INSPECTION OF WORK RIGHTS

CONTRACTOR shall, during the term of this Agreement, maintain records and accounts of all transactions that result from doing business pursuant to this Agreement for a period of six (6) years, utilizing a computerized record-keeping program. Such records shall include complete and legible daily attendance and enrollment records. CONTRACTOR shall also keep financial records so as to satisfy generally accepted accounting procedures. Such books and records shall be made available to TOWN for inspection, review, and auditing during regular hours on Business Days, with the exception of Holidays, ~~without advance notice.~~

9.7 FACILITY INSPECTION RIGHTS

The TOWN may, at reasonable times during the term hereof, inspect the CONTRACTOR'S facilities and perform such inspections, as the TOWN deems reasonably necessary, to determine whether the services required to be provided by the CONTRACTOR under this Agreement conform to the terms hereof and/or the terms of the solicitation documents, if applicable. The CONTRACTOR shall make available to the TOWN all ~~reasonable~~ facilities and assistance to facilitate the performance of inspections by the TOWN'S representatives.

9.8 LIABILITY FOR DELAYS OR NON-PERFORMANCE DUE TO UNUSUAL CIRCUMSTANCES

It is expressly agreed that in no event shall the TOWN be liable or responsible to the CONTRACTOR, or to any other person, on account of any stoppage or delay in the work herein provided for, by injunction or other legal or equitable proceedings brought against the TOWN or the CONTRACTOR, or on account of any delay from any cause over which the TOWN has no control. The CONTRACTOR shall not be responsible for delays or non-performance of the terms and provisions of this Agreement where such delays or non-performance are caused by events or circumstances beyond the control of the CONTRACTOR. The CONTRACTOR shall not be entitled to compensation for such period of time as the delay or non-performance shall continue, but will be entitled to pro-rata compensation once said work has been completed. In the event of a strike of the employees of CONTRACTOR, or any other similar labor dispute which makes performance of this Agreement by the CONTRACTOR substantially impossible, CONTRACTOR agrees that the TOWN shall have the right to call the bond hereinafter described within one (1) week of such action and engage another person, firm, town attorney or corporation to provide necessary services with the bond proceeds applied to pay any difference between the Agreement price in effect and the costs charged by the successor company. In the event the bond is called, the TOWN will first call and use the cash/surety bond posted by the CONTRACTOR.

9.9 BREACH OF AGREEMENT

If, in the opinion of the Town Manager, or the designated TOWN representative, there has been a material breach of Agreement, the Town Manager, or designated TOWN representative, shall notify the CONTRACTOR, in writing, specifying the basis and reason in which there has been a breach of Agreement. If, within a period of ten (10) calendar days from the date of CONTRACTOR'S receipt of the notice, the CONTRACTOR has not eliminated or otherwise cured the conditions considered to be a breach of Agreement, the Town Manager shall so notify the Town Commission in writing, and a public hearing shall be set for a date within fifteen (15)

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calendar days of such notice to the Town Commission. On the date of the hearing, the Town Commission shall hear from the CONTRACTOR and the Town Commission shall make a final determination as to whether or not there has been a breach of Agreement and direct what further action shall be taken by the TOWN, as hereinafter provided. Pending resolution of the alleged breach, the provisions of Section 20 shall govern the CONTRACTOR.

9.10 TERMINATION

If the CONTRACTOR fails to begin work at the time specified, or discontinues the prosecution of the work, or any portion thereof, for any cause not excused as provided herein, and the Town Commission makes a final determination that a breach has occurred, and if the CONTRACTOR fails to cure such default within five (5) Business Days after the receipt of such notice from the Town Commission, the TOWN may thereupon, by action of the Town Commission, declare the Agreement terminated and in default. Upon such declaration of cancellation or breach, the TOWN may take over the work or any portion thereof or engage another firm to take over the work or any portion thereof. The CONTRACTOR shall pay the TOWN for any payments due for services rendered by the CONTRACTOR prior to termination of the Agreement. Such cancellation of the Agreement shall not relieve the CONTRACTOR or the cash/surety of liability for failure to faithfully perform this Agreement, and, in case the expense incurred by the TOWN in performing or causing to be performed the work and services provided for in said Agreement shall exceed the sum which would have been payable under this Agreement, then the CONTRACTOR, and the cash/surety, to the extent of its obligation, shall be liable to the TOWN in the amount of any such expenses in excess of the Agreement price. The TOWN may apply the cash bond in its possession toward any and all damages incurred as a direct or indirect result of failure by the CONTRACTOR to properly perform its obligations under this Agreement and it may look to the cash/surety, the CONTRACTOR and any guarantor for additional damages. The CONTRACTOR'S cash/surety or security will not be released until such time as the term of this Agreement otherwise expires.

SECTION 10: CUSTOMER RELATIONS

10.1 CUSTOMER OFFICE HOURS

The CONTRACTOR shall take all reasonable steps and do all things necessary to ensure good and harmonious customer relations in the TOWN. The CONTRACTOR agrees that it shall have telephone service via a non-toll call from the TOWN. The non-toll telephone service shall be listed in the name in which the company is doing business as the CONTRACTOR. The CONTRACTOR'S employee(s), whom shall be familiar with the TOWN, shall staff the telephone service from 7:00 a.m., local time, till 5:00 p.m., local time, Monday through Friday and Saturday 7 a.m. until 12:00 p.m., and Saturday Emergency Contact 12:00 p.m. to 6:00 p.m. Answering machines, pagers, or other devices that do not provide for immediate contact with the CONTRACTOR'S employee(s) shall not meet the requirements of this Section.

10.2 MISSED COLLECTIONS

If the Collection of any Residential Service Unit or Commercial Service Unit is missed during the regular route Collection, the CONTRACTOR shall ensure that the missed Collection shall be picked up on the same day if notification was received by the CONTRACTOR from the TOWN or customer before 12:00 p.m., local time, otherwise the missed Collection shall be picked up before 12:00 p.m., local time, on the next Work Day after such notification from TOWN or customer. Any deviation from the requirements of this provision must be approved by the Town Manager, or the TOWN'S designated representative. If the CONTRACTOR fails to comply

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with this provision, or any of the terms and conditions of the Agreement, the TOWN reserves the right to ensure that the Collection is made, either with its own workforce or an outside source, and to charge all costs, plus reasonable overhead, to the CONTRACTOR. The CONTRACTOR shall not be required to collect Solid Waste or Bulk Waste material from curbside that is non-conforming; however, in each such case, the CONTRACTOR shall notify each resident by using a Non-Collection Notice which can be a sticker, tag, or door hanger, in a form approved by the TOWN, notifying the resident of the problem and how the customer needs to correct the problem. The CONTRACTOR shall then notify the TOWN of the location every time a non-conforming location is noticed.

10.3 SPILLAGE AND LITTER

The CONTRACTOR shall not be responsible for cleaning up sanitary conditions around Containers, Dumpsters, Roll-off Containers, Recycling Bins, and Recycling Containers caused by the carelessness of the customer; however, the CONTRACTOR shall clean up any, and all, Solid Waste, Bulk Waste, Recyclable Materials, or other refuse materials including leakage of fluids spilled from Containers, Dumpsters, Roll-off Containers, Recycling Bins, Recycling Containers, and Collection vehicles by the CONTRACTOR, CONTRACTOR'S vehicles, or the CONTRACTOR'S employees. During transport, all Solid Waste, Bulk Waste, and Recyclable Materials shall be contained, covered, or enclosed so that leaking, spilling, and blowing of the Solid Waste, Bulk Waste, and Recyclable Materials is prevented. The CONTRACTOR shall be responsible for the cleanup of any spillage or leakage caused by the CONTRACTOR, CONTRACTOR'S vehicles, or the CONTRACTOR'S employees. Said cleanup shall be done at the CONTRACTOR(s) expense within four (4) hours of the spillage or leakage.

SECTION 11: PENALTIES

Based upon an investigation, the Town Manager shall determine whether penalties shall be assessed against the CONTRACTOR for failure to comply with provisions described in the Agreement. Factors to be considered include, but are not limited to, acts of God, repeated occurrences of similar types, witnesses, and documentation of the incident.

The CONTRACTOR shall have five (5) Calendar Days from the date of the written notice to contractor to file a written letter of protest with the Town Manager. If the protest is filed within five (5) Calendar Days excluding Saturday and Sunday, the Town Manager, or individuals appointed by the Town Manager, shall conduct a formal review of each filed protest. The determination of the Town Manager and/or her designated representative shall be final.

If the protest is not timely filed within five (5) calendar days, the Town Manager shall deduct the amount of the penalty from **payment due or to become due** the CONTRACTOR.

11.1 TRANSITION PROVISIONS

Failure by the CONTRACTOR to comply with the transition provisions of this Agreement shall result in the Town Manager imposing penalties as set forth below:

- 11.1.1 **Route Superintendent of Operations** – Failure to have the CONTRACTOR'S Route Superintendent of Operations retained by June 15, 2009. For each day of delay, a penalty in the amount of Two Thousand Dollars (\$2,000.00) shall be assessed.
- 11.1.2 **Collection Vehicles** – Failure to have the necessary Collection vehicles delivered to the CONTRACTOR'S equipment yard and street legal (registered, licensed and tagged) that are within a year of purchase. For each day of delay, a penalty in the amount of Two Thousand Dollars (\$2,000.00) shall be assessed.

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- 11.1.3 **Collection Equipment** – Failure to provide purchase orders or other documentation to the TOWN, satisfying that the necessary arrangements have been made to have the necessary Recycling Bins, Recycling Containers, Containers, and Dumpsters delivered to the CONTRACTOR’S equipment yard for distribution by May 16, 2009. For each day of delay, a penalty in the amount of Two Thousand Dollars (\$2,000.00) shall be assessed. CONTRACTOR can provide TOWN with purchase orders or other documentation that reflect Recycling Bins and Containers for Residential Collection Service Units were ordered by May 16, 2006 without receiving a penalty as to these containers for these units.
- 11.1.4 **Schedules and Routes** – Failure to provide the Town Administrator with a copy of schedules and routes, including service levels, by June 15, 2009. For each day of delay, a penalty in the amount of Two Thousand Dollars (\$2,000.00) shall be assessed.
- 11.1.5 **CONTRACTOR Reports** – Failure to provide the reports ~~of the~~ required in this Agreement as provided in Section 9. For each day of delay, a penalty in the amount of One Hundred Dollars (\$100.00) shall be assessed for each report. In addition, the TOWN shall may withhold payment for services until receipt of reports.

WHAT DO WE PAY CHOICE?

11.2 OTHER PROVISIONS

Failure by the CONTRACTOR to remedy the cause of any complaint within the time indicated, failure to comply with Agreement provisions, or performance failures shall result in the Town Manager imposing penalties, or any other legal means available. Verified complaints of sloppy service provided by CONTRACTOR, including, but not limited to Solid Waste, Bulk Waste, and Recyclable Materials being left in the roadway or Garbage Cans not being returned to the point of Collection shall be resolved by the CONTRACTOR on the day of the verified complaint. Penalties are as set forth below:

- 11.2.1 **Spillage and Litter** – Failure to clean up spilled material from loading and/or transporting. Each failure shall result in the imposition of a penalty in the amount of Two Hundred Fifty Dollars (\$250.00).
- 11.2.2 **Collection Misses** – Failure or neglect to collect properly prepared Solid Waste, Bulk Waste, or properly prepared Recyclable Materials from any customer on the regular scheduled Collection day. Each failure shall result in the imposition of a One Hundred Dollar (\$100.00) penalty. Each additional twenty-four (24) hours of failure to collect after previous notification shall result in the imposition of a penalty in the amount of Two Hundred Fifty Dollars (\$250.00) each day.
- 11.2.3 **Route Completion** – Failure or neglect to complete each route (including missing whole streets) on the regularly scheduled Collection day. Each failure shall result in the imposition of a Five Hundred Dollar (\$500.00) penalty each day, in addition to the penalty assessed for the individual Collection misses.
- 11.2.4 **Mixing Materials** – ~~Intentionally~~ mixing Recyclables with Solid Waste, or any other material intended to be collected separately, during Collection shall result in the imposition of a penalty in the amount of One Thousand Dollars (\$1,000.00) for each instance.
- 11.2.5 **Mixing Program Recyclables** – ~~Intentionally~~ mixing Recyclable Containers and Recyclable Paper during Collection or tipping at the Designated Recycling Facility shall result in the imposition of a penalty in the amount of One Thousand Dollars (\$1,000.00) for each instance.

Exhibit 1

- 11.2.6 **Mixing Commercial and Residential Program Recyclables** – ~~Intentionally~~ mixing Commercial Program Recyclables and Residential Program Recyclables during Collection or tipping at the Designated Recycling Facility shall result in the imposition of a penalty in the amount of One Thousand Dollars (\$1,000.00).
- 11.2.7 **Customer Complaints other than Collection Misses** – Failure to resolve complaints other than Collection misses within the time provided in the Agreement or for all other complaints within five (5) Work Days from the day of notification shall result in the imposition of a penalty in the amount of Two Hundred Fifty Dollars (\$250.00) for each instance.
- 11.2.8 **Disposing at Non-Designated Disposal Facility** – Failure to dispose of Solid Waste or Recyclable Materials collected in the TOWN as required by Section 3.6 of this Agreement shall result in the imposition of a Two Thousand Dollar (\$2,000.00) penalty for each instance; each instance shall mean each day of collected Waste or Recyclable Materials that is not disposed of pursuant to Section 3.6.
- 11.2.9 **Chronic Complaint Problems** – Failure or neglect to correct chronic problems (chronic shall mean three (3) or more similar complaints at the same premises within a twelve (12) month period) in any category of service shall result in the imposition of a Two Hundred Fifty Dollars (\$250.00) penalty.
- 11.2.10 **Chronic Equipment Problems** – Failure or neglect to correct chronic equipment problems (chronic shall mean three (3) instances of the same or similar problem with the same equipment/trucks within a twelve (12) month period) shall result in the imposition of a penalty in the amount of Two Hundred Fifty Dollars (\$250.00) for each occurrence after the second.
- 11.2.11 **Miscellaneous Deficiencies and Infractions** – A penalty in the amount of One Hundred Dollars (\$100.00) may be levied by the Town Administrator for the following deficiencies and infractions: failure to maintain equipment in a clean, safe, and sanitary manner; failure to have vehicle operators properly licensed; failure to maintain office hours as identified in the Agreement; failure to properly cover materials in Collection Vehicles; and failure to comply with the hours of operation as identified in the Agreement.
- 11.2.12 **CONTRACTOR Reports** – Failure to provide the reports required by the Agreement as provided in Section 9 subsequent to the Transition Period. For each day of delay, a penalty in the amount of Two Hundred Fifty Dollars (\$250.00) shall be assessed. In addition, the TOWN shall withhold payment for services until receipt of reports.
- 11.2.13 **Emergency Preparedness Plan** – Failure to provide the TOWN with an Emergency Preparedness Plan by April 15th of each year for the upcoming hurricane season, if plan or rates change. ~~The rates and fee schedule in the Plan must be reasonable and within general FEMA reimbursement approval rates.~~ An initial penalty in the amount of Five Thousand Dollars (\$5,000.00) will be assessed and Five Hundred Dollars (\$500.00) will be assessed each day thereafter until the issue is resolved. In addition, Town will pay rates based on rates on file with the Town as submitted by CONTRACTOR prior to April 15th.
- 11.2.14 **Post Disaster/Storm Cleanup** – Unless waived by the TOWN MANAGER, failure of the CONTRACTOR to begin an effort to remove vegetative materials and construction and demolition debris within twenty-four (24) hours after the storm event passes and failure to begin a significant effort to remove vegetative materials and construction and demolition debris within seventy-two (72) hours after the storm event, provided the

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CONTRACTOR has first secured written authorization and approval from the Town Administrator. A penalty in the amount of Five Thousand Dollars (\$5,000.00) will be assessed each day for each infraction.

SECTION 12: CORPORATE GOODWILL

~~If Choice Environmental Services of Broward, Inc. is awarded RFP #09-02-01, CONTRACTOR shall provide the following items will be supplied to the Town of Lauderdale-By-The-Sea at no additional cost.~~

- ~~1. Choice Environmental Services of Broward, Inc. CONTRACTOR will pay to the Town of Lauderdale-By-The-Sea TOWN upon award of RFP 09-02-01, the current franchise fee rate on gross single family/residential collections portion of this agreement of three point seventy six (3.76%) percent.~~
2. One time per month electronic waste collection from residents.
3. A rebate of \$20 +/- per ton on all recycled products from all ~~town~~ TOWN owned and operated buildings.
- ~~4. Five recycled, if available, computers to be used at the Town of Lauderdale By The Sea Senior Center.~~
5. Administrative Fees shall be established to equal to three point seventy six percent (3.76%) of gross single family/residential collection services of this agreement not billed to the customer. A late charge of 1.5% of the monies due for the Administrative Fee shall be calculated monthly until payment is made.

SECTION 13: PERFORMANCE BOND

The CONTRACTOR shall furnish at its own cost, to the TOWN, an irrevocable Performance Bond, in form and content approved by the TOWN Attorney and as attached to this Agreement as Exhibit 8 for the faithful performance of this Agreement and all of its obligations arising hereunder in the amount of One Million Dollars (\$1,000,000.00). Said bond shall be rated "A+" or better as to management and "FSC XV" or better as to the strength by Best's Insurance Guide or Surety; shall be listed on the U.S. Treasury Department's list of acceptable sureties for federal bonds or bonding limits shall not exceed twenty percent (20%) of its policy surplus (capital & surplus) as listed in Best's Insurance Guide; and, Surety shall have been in business and have a record of successful and continuous operation for at least five (5) years; further, all bonds shall contain all provisions required by §255.05, Florida Statutes, guarantee the performance of the Agreement, and serve as security for the payment of all persons performing labor and furnishing materials in connection with the Agreement. The CONTRACTOR shall make available to the TOWN proof of such bond within ten (10) calendar days after the execution of this Agreement. Such proof shall include a statement that the policy or bond may not be canceled or altered without at least thirty (30) calendar days prior notice to the TOWN and upon agreement of the TOWN.

Maintenance of said bond and the performance by the CONTRACTOR of all of the obligations under this paragraph shall not relieve the CONTRACTOR of liability under the default provisions set forth in this Agreement or from any other liability as a result of any material breach hereunder. The Performance Bond may be "called" in the event of any default hereunder by the CONTRACTOR. The calling of the Bond shall in no manner restrict or preclude any additional or further remedies available to the TOWN against the CONTRACTOR for breach, default, or damages hereunder.

The CONTRACTOR shall cause to be obtained a corporate guaranty of PARENT COMPANY ("Guarantor"), whereby the Guarantor shall guarantee all of the obligations of the CONTRACTOR under this Agreement. The form of the guaranty is attached hereto as Exhibit 8.

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The TOWN reserves the right to increase the Performance Bond amount in the event of a change in the Designated Disposal Facility or due to the duration of the renewal periods.

SECTION 14: EQUIPMENT AND PERSONNEL

14.1 VEHICLES AND COLLECTION EQUIPMENT

The CONTRACTOR shall provide and maintain and have available at all times the necessary amount of Collection trucks and equipment to perform the work as specified herein. During severe storms and emergencies, the CONTRACTOR shall have sufficient vehicles, personnel, containers, etc. in order to meet the needs of the TOWN.

14.2 EQUIPMENT IN GOOD REPAIR

The CONTRACTOR shall use Collection vehicles that are freshly painted, with bodies that are watertight to a depth of not less than eighteen inches (18"), with solid sides, without body damage, solid tires as approved by Dept. of Transportation. The average age of the CONTRACTOR'S Collection vehicles shall not exceed four (4) years, with no vehicle over seven (7) years. All vehicles shall be equipped with operational radio transceiver capable of communicating with the CONTRACTOR'S dispatch from anywhere in the TOWN and cell phone. The CONTRACTOR shall provide sufficient equipment, in proper operating condition so regular schedules and routes of Collection can be maintained. Equipment is to be maintained in reasonable, safe, working condition.

Collection vehicles shall be painted uniformly in color, with the name of the CONTRACTOR and the number of the vehicle printed in letters not less than four inches (4") high, on each side of the vehicle, and vehicles shall be numbered and a record kept of the vehicle to which each number is assigned. No advertising shall be permitted on Vehicles, Recycling Bins, Recycling Containers, Waste Containers, Dumpsters, and Roll-offs or any other equipment servicing the TOWN. The CONTRACTOR is required to keep Collection vehicles and Dumpsters cleaned and painted to present a pleasing appearance. The CONTRACTOR shall make available for approval by the TOWN a schedule showing the frequency of the cleaning and painting of the vehicles, the age, and miles of the vehicle.

Each non-packer Collection vehicle shall be equipped with a cover, which may be net with mesh, or tarpaulin, or fully enclosed top. Such cover shall be kept in good order and used to cover the load going to and from the Disposal Facility, or when parked, if the contents are likely to be scattered if not covered.

Collection vehicles shall not be overloaded so as to scatter collected material, however, if material is scattered from the CONTRACTOR'S Collection vehicle for any reason, it shall be picked up immediately. Each Collection vehicle shall have a fork, shovel, and broom for this purpose. The CONTRACTOR'S Collection vehicles are not to interfere unduly with vehicular or pedestrian traffic and is not to be left standing on streets unattended except as made necessary by loading operations, and shall move with the traffic flow.

14.3 CONTRACTOR'S PERSONNEL

The CONTRACTOR shall assign a qualified person to be the Route Superintendent in charge of its operations within the TOWN, and shall give the name or names of the CONTRACTOR'S representatives to the TOWN. The CONTRACTOR shall also provide information regarding the experience of the CONTRACTOR'S representatives. The CONTRACTOR shall adhere to the following requirements:

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- 14.3.1 Each driver shall, at all times, carry a valid Florida driver's license for the type of vehicle they are driving.
- 14.3.2 All employees and subcontractors of the CONTRACTOR shall be considered to be, at all times, the sole employees or subcontractors of the CONTRACTOR under its sole discretion and not an employee, subcontractor, or agent of the TOWN. The CONTRACTOR shall supply competent and physically capable employees and subcontractors. The TOWN may require the CONTRACTOR to remove any employee or subcontractor it deems careless, incompetent, insubordinate, or otherwise objectionable and whose continued performance of the services is not in the best interest of the TOWN.
- 14.3.3. The direction and supervision of Collection and disposal and salvage recycling operations shall be by competent, qualified, and sober personnel, and the CONTRACTOR shall devote sufficient personnel, time, and attention to the direction of the operation to assure performance satisfactory to the TOWN. All employees, subcontractors, superintendents, and workmen employed by the CONTRACTOR shall be careful and competent. The CONTRACTOR shall also provide uniforms that are clearly identified with the company name. Employees and subcontractors of the CONTRACTOR shall have and wear proper dress attire at all times. Proper dress attire shall consist of industrial style work pants, a button front shirt or T-shirt with the CONTRACTOR'S company name or logo, and appropriate footwear.
- 14.3.4. All employees or subcontractors used by the CONTRACTOR during the term of the Agreement shall be of a standing or affiliation that will permit the CONTRACTOR'S performance herein to be carried on harmoniously and without delay, and in no case, or in any circumstance, will such employee or subcontractor cause any disturbance, interference or delay to any work or service rendered to the TOWN or by the TOWN. In no case or in any circumstances will the employee or subcontractor conduct himself/herself negligently, disorderly, or dishonestly in the due and proper performance of the employee's duties. The CONTRACTOR shall see to it that his employees and subcontractors serve the public in a courteous, helpful, and impartial manner. The CONTRACTOR shall make available to the TOWN with a current roster of employees on the first (1st) Business Day of every month for the term of the Agreement.
- 14.3.5. The CONTRACTOR'S employees shall follow the regular walk for pedestrians while on private property. No employee shall meddle with property that does not concern him. Care shall be taken to prevent damage to property, including flowers, shrubs, and other plantings. Anything spilled shall be picked up immediately by such employee. Any damages incurred shall be paid by CONTRACTOR.

SECTION 15: WORKING CONDITIONS

15.1 COMPLIANCE WITH STATE, FEDERAL, AND LOCAL LAWS

The CONTRACTOR shall comply with all applicable County, State, and Federal laws relating to wages, hours, and all other applicable laws relating to the employment or protection of employees, now or thereafter in effect.

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15.2 EEO STATEMENT

The CONTRACTOR agrees that it will not knowingly violate any applicable laws, statutes, codes, rules and regulations related to or prohibiting discrimination in employment in the performance of its work under this Agreement.

15.3 AMERICANS WITH DISABILITIES ACT COMPLIANCE

The CONTRACTOR shall comply with the requirements of the Americans with Disabilities Act, as amended from time to time.

15.4 FAIR LABOR STANDARDS ACT

The CONTRACTOR is required and hereby agrees by execution of this Agreement to pay all employees not less than the Federal minimum wage and to abide by other requirements as established by the Congress of the United States in the Fair Labor Standards Act, as amended from time to time.

SECTION 16: INSURANCE

The CONTRACTOR shall furnish to the TOWN, Office of the Town Clerk, Town of Lauderdale By-The-Sea, 4501 Ocean Drive, Lauderdale By-The-Sea, Florida 33308-3610, Certificates of Insurance, by June 15, 2009 and thereafter annually on the anniversary date of the Agreement, which indicate that insurance coverage has been obtained that meets the following requirements.

The CONTRACTOR shall provide or cause to be provided insurance of the type and on the terms and conditions as specified in this Section. The cost of this insurance is included in the Service Rate. The failure of the CONTRACTOR to provide such insurance shall be considered a material breach of this Agreement. Insurance purchased by the CONTRACTOR shall be purchased from a carrier acceptable to the TOWN. CONTRACTOR shall maintain the coverages for insurance as required by this Section and thereafter during any and every period when CONTRACTOR and/or any of its Emergency Service Provisions Subcontractors are performing any work or furnishing any services pursuant to the Agreement. Upon execution of this Agreement, CONTRACTOR shall provide or cause to be provided the workers' compensation insurance, comprehensive general liability insurance, business automobile insurance, and the umbrella liability insurance policies.

CONTRACTOR shall provide or cause to be provided the following insurance and shall also ensure that the following insurance language shall be included in the Emergency Service Provisions Subcontractor contracts. Prior to commencement of work, Certificates of Insurance shall be provided evidencing CONTRACTOR'S and its Emergency Service Provisions Subcontractor's compliance with these insurance requirements. Without limiting any of the other obligations or liabilities of CONTRACTOR and the Emergency Service Provisions Subcontractors, CONTRACTOR shall provide, pay for, and maintain in force until all of the work is completed and accepted by the TOWN (or for such duration as otherwise specified hereinafter), the insurance coverages set forth herein.

- (1) Workers' Compensation insurance to apply for all employees in compliance with the "Workers' Compensation Law" of the State of Florida and all applicable Federal laws. In addition, the policy(ies) must include:
 - (a) Employers' Liability with a limit of One Hundred Thousand Dollars (\$100,000.00) each accident, Part A.
 - (b) Employers' Liability with a limit of One Million Dollars (\$1,000,000.00), Part B.
- (2) Comprehensive General Liability with minimum limits of Five Million Dollars (\$5,000,000.00) per occurrence, combined single limit for Bodily Injury Liability and Property

Exhibit 1

Damage Liability with respect to CONTRACTOR. CONTRACTOR shall provide Ten Million Dollar (\$10,000,000.00) annual aggregate Comprehensive General Liability coverage. TOWN shall be named as an additional insured. Certificates evidencing the required limits will be provided to the TOWN annually on the anniversary date of the Agreement. Coverage must be afforded on a form no more restrictive than the latest edition of the Comprehensive General Liability policy, without restrictive endorsements, as filed by the Insurance Services Office, and must include:

- (a) Premises and/or Operations;
 - (b) Independent Contractors;
 - (c) Products and/or Completed Operations;
 - (d) Explosion, Collapse, and Underground Coverages;
 - (e) Broad Form Property Damage;
 - (f) Broad Form Contractual Coverage applicable to this specific Agreement, including any hold harmless and/or indemnification agreement;
 - (g) Personal Injury Coverage with Employee and Contractual Exclusions removed, with minimum limits of coverage equal to those required for Bodily Injury Liability and Property Damage Liability; and
 - (h) TOWN and CONTRACTOR are to be expressly included as "Additional Insured" with respect to liability arising out of operations performed for TOWN and CONTRACTOR by or on behalf of CONTRACTOR and Emergency Service Provisions Subcontractors or acts or omissions of owner or Contractor in connection with general supervision of such operation.
- (3) Umbrella Liability, general aggregate of Ten Million Dollars (\$10,000,000.00). The TOWN shall be named as an additional insured in respect to this Agreement. Certificates evidencing the required limits will be provided to the TOWN annually on the anniversary date of the Agreement.
- (4) Business Automobile Liability with minimum limits of Five Million Dollars (\$5,000,000.00) per occurrence combined single limit for Bodily Injury Liability and Property Damage Liability. The TOWN shall be named as an additional insured in respect to this Agreement. Certificates evidencing the required limits will be provided to the TOWN annually on the anniversary date of the Agreement. Coverage must be afforded on a form no more restrictive than the latest edition of the Business Automobile Liability policy, without restrictive endorsements, as filed by the Insurance Services Office, and must include:
- (a) Owned Vehicles; and
 - (b) Hired and Non-Owned Vehicles.

All required insurance shall be evidenced by valid and enforceable policies issued by a company licensed to do business in the State of Florida and otherwise acceptable to the TOWN. The CONTRACTOR shall not cancel (or permit any lapse under) any policy of required insurance. Each policy of required insurance shall: (i) contain the agreement of the insurer that the insurer shall not cancel or materially alter the same without thirty (30) calendar days prior written notice to TOWN except in the case of non-payment by the Contractor for which ten (10) calendar days' prior written notice will be provided to TOWN; (ii) provide for third party vicarious liability; (iii) delete the insured versus insured exclusion with respect to claims brought by the TOWN; and (iv) be effective for a period from the date of this Agreement through at least one (1) year after completion of the Work provided hereunder, except for

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professional liability insurance which shall be effective for a period from the date of this Agreement through at least five (5) years after completion of the work provided hereunder. Insurance shall be provided to the TOWN at the times required by this Section at which time the CONTRACTOR shall deliver to TOWN a Certificate of Insurance naming TOWN as an additional insured as required hereunder for each policy required. The minimum coverages and time periods specified above are not intended, and shall not be construed, to limit any liability of the CONTRACTOR to TOWN under this Agreement. Neither party shall be liable to the other for loss or damage covered by insurance to the extent that insurance proceeds are actually available with respect to such loss or damage and to the extent that the applicable policies of such insurance include the waiver or subrogation (which the parties shall obtain if available without additional premium). CONTRACTOR is responsible for the payment of all deductibles in connection with any claims made under the insurance policies required by this Agreement. The cost of deductibles paid by CONTRACTOR shall be included in the cost of the service.

SECTION 17: PROPERTY DAMAGE

The CONTRACTOR shall be responsible for the repair, or replacement, if repair is not adequate, of any damages to public or private property during the provision of Collection service and caused by the CONTRACTOR or the CONTRACTOR'S representative.

SECTION 18: INDEMNIFICATION

The CONTRACTOR shall indemnify, defend, and hold harmless the TOWN and its officials, employees, and agents (collectively referred to as "Indemnities") and each of them from and against all loss, costs, penalties, fines, damages, claims, expenses (including attorney's fees), or liabilities (collectively referred to as "Liabilities") by reason of any injury to or death of any person or damage to or destruction or loss of any property arising out of, resulting from, or in connection with (i) the performance or non-performance of the services contemplated by this Agreement which is or is alleged to be directly or indirectly caused, in whole or in part, by any act, omission, default or negligence (whether active or passive) of the CONTRACTOR or its employees, agents or subcontractors (collectively referred to as "CONTRACTOR"), regardless of whether it is, or is alleged to be, caused in whole or in part (whether joint, concurrent or contributing) by any act, omission, default, or negligence (whether active or passive) of the Indemnities, or any of them or (ii) the failure of the CONTRACTOR to comply with any of the paragraphs herein or the failure of the CONTRACTOR to conform to statutes, ordinances, or other regulations or requirements of any governmental authority, Federal or State, in connection with the performance of this Agreement. The CONTRACTOR expressly agrees to indemnify and hold harmless the Indemnities, or any of them, from and against all liabilities which may be asserted by an employee or former employee of the CONTRACTOR, or any of its subcontractors, as provided above, for which the CONTRACTOR'S liability to such employee would otherwise be limited to payments under state Worker's Compensation or similar laws.

SECTION 19: ASSIGNMENT OF AGREEMENT; NON-TRANSFERABILITY

- 19.1** This Agreement, or any portion or interest herein, shall not, under any circumstances, be sublet, assigned, transferred, or otherwise encumbered by CONTRACTOR without the advance express, written consent of the TOWN, which may or may not be granted at the sole discretion of the TOWN.
- 19.2** In the event that the CONTRACTOR sells or otherwise disposes of any assets during the term of this Agreement, or CONTRACTOR is purchased by, or merged with, another corporate entity, it

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shall provide written notice of such to the TOWN. The TOWN has the sole discretion to determine whether the CONTRACTOR'S ability to perform its obligations under this Agreement has been affected or impaired by such sale or disposition of assets.

SECTION 20: OPERATIONS DURING DISPUTE

In the event that any dispute, arises between the TOWN and the CONTRACTOR relating to this Agreement performance or compensation hereunder, the CONTRACTOR shall continue to render service and receive compensation in full compliance with all terms and conditions of this Agreement as interpreted, in good faith, by the TOWN, regardless of such dispute.

The CONTRACTOR expressly recognizes the paramount right and duty of the TOWN to provide adequate Collection and disposal services to its residents and further agrees, in consideration of the execution of this Agreement, that in the event of such a dispute, if any, it will not seek injunctive relief in any court without first negotiating with the TOWN in good faith for an adjustment on the matter or matters in dispute and, upon failure of said negotiations to resolve the dispute may present the matter to a court of competent jurisdiction in Broward County, Florida in an appropriate suit therefore instituted by it or by the TOWN.

Notwithstanding the other provisions in this Section, the TOWN reserves the right to terminate this Agreement at any time whenever the service provided by the CONTRACTOR fails to meet reasonable standards of the trade, after TOWN provides written notice to the CONTRACTOR pursuant to Section 9 of this Agreement. Upon termination, the TOWN may call the bond and apply the cash and surety bond for the cost of service in excess of that charged to the TOWN by the firm engaged for the balance of the Agreement period.

SECTION 21: ORDINANCE

Nothing contained in any TOWN ordinance hereafter adopted, pertaining to the Collection of Solid Waste or the Collection of Recyclable Materials, shall in anyway be construed to affect, change, modify, or otherwise alter the duties, responsibilities, and operations of the CONTRACTOR in the performance of the terms of this Agreement, unless it is agreed to in writing by both the CONTRACTOR and the TOWN and this Agreement is amended accordingly.

SECTION 22: MODIFICATIONS TO THE CONTRACT

The TOWN shall have the power to make changes in this Agreement as the result of changes in law, Town Code, or both to impose new rules and regulations on the CONTRACTOR under this Agreement relative to the scope and methods of providing Collection Services as shall from time-to-time be necessary and desirable for the public welfare. The TOWN shall give the CONTRACTOR notice of any proposed change and an opportunity to be heard concerning those matters. The scope and method of providing Collection Services as referenced herein shall also be liberally construed to include, but is not limited to the manner, procedures, operations, and obligations, financial or otherwise, of the CONTRACTOR.

The TOWN and the CONTRACTOR understand and agree that the Florida Legislature has the authority to make comprehensive changes in Solid Waste Management legislation and that these and other changes in law in the future which mandate certain actions or programs for counties or municipalities may require changes or modifications in some of the terms, conditions or obligations under this Agreement. The CONTRACTOR agrees that the terms and provisions of Town Code as it now exists or as it may be amended in the future, shall apply to all of the provisions of this Agreement and the customers of the CONTRACTOR located within the Service Area. In the event any future change in the

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Town Code materially alters the obligations of the CONTRACTOR, then the Collection charges established in this Agreement shall be adjusted. Nothing contained in this Agreement shall require any party to perform any act or function contrary to law. The TOWN and the CONTRACTOR agree to enter into good faith negotiations regarding modifications to this Agreement which may be required in order to implement changes in the interest of the public welfare or due to change in law. When such modifications are made to this Agreement, the TOWN and the CONTRACTOR shall negotiate in good faith, a reasonable and appropriate compensation adjustment for any increase or decrease in the services or other obligations required of the CONTRACTOR due to any modification in the Agreement under this Section. The TOWN and the CONTRACTOR shall not unreasonably withhold agreement to such compensation adjustment.

SECTION 23: RIGHT TO REQUIRE PERFORMANCE

The failure of the parties at any time to require performance of any provisions hereof shall in no way affect their rights thereafter to enforce same. No waiver of any breach of any provisions hereof shall be taken or held to be a waiver of any succeeding breach of such provision or as a waiver of any provision itself.

SECTION 24: LAW GOVERNING

The Agreement shall be governed and enforced pursuant to the laws of the State of Florida. Venue for any litigation shall be commenced in Broward County, Florida.

SECTION 25: COMPLIANCE WITH LAWS AND REGULATIONS

The CONTRACTOR hereby agrees to abide by and comply with all applicable Federal, State, County, Special District, and TOWN laws, statutes, codes, rules, and regulations. The CONTRACTOR and its cash/surety shall indemnify, defend, and hold harmless the TOWN, its Town Commissioners, its officers, representatives, agents, and employees against any claim or liability arising from or based on the violation of any such laws, regulations, ordinances, orders, or decrees, whether by itself or its employees. The CONTRACTOR shall obtain at its own expense all permits and licenses required by law or ordinance and maintain same in full force and effect.

SECTION 26: SAVINGS CLAUSE

Should any provision, paragraph, sentence, word, or phrase contained in this Agreement be determined by a court of competent jurisdiction to be invalid, illegal, or otherwise unenforceable under the laws of the State of Florida or the TOWN, such provisions, paragraph, sentence, word, or phrase shall be deemed modified to the extent necessary in order to conform with such laws, or if not modifiable, then same shall be deemed severable, and in either event, the remaining terms and provisions of this Agreement shall remain unmodified and in full force and effect or limitation of its use.

SECTION 27: GENERAL

27.1 NO CONTINGENT FEES

The CONTRACTOR warrants that it has not employed or retained any company or person, other than a bona fide employee, agent, consultant, or lobbyist working solely for the CONTRACTOR, to solicit or secure this Agreement, and that it has not paid or agreed to pay any person, company, corporation, individual, or firm, other than a bona fide employee, agent, consultant, or lobbyist working solely for the CONTRACTOR, any fee, commission, percentage, gift, or other consideration contingent upon or resulting from the award or making of this

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Agreement. For the breach or violation of this provision, the TOWN shall have the right to terminate the Agreement without liability at its discretion, to deduct from the Agreement price or otherwise recover the full amount of such fee, commission, percentage, gift, or consideration.

27.2 NO WAIVER

No waiver by the TOWN of any term, covenant, or condition herein contained shall be deemed to be a waiver of such term, covenant, or condition or any subsequent breach of the same or any other term, covenant, or condition herein contained. The rights and remedies created by this Agreement are cumulative, and are not intended to be exclusive. The use of one remedy under this Agreement shall not be taken to exclude or waive the right or use of another Agreement, and each party shall be entitled to pursue all remedies generally available under the laws of the State of Florida.

SECTION 28: LEGAL REPRESENTATION

It is acknowledged that each party to this Agreement had the opportunity to be represented by legal counsel in the preparation of this Agreement and, accordingly, the rule that an Agreement shall be interpreted strictly against the party preparing the same shall not apply herein due to the joint contributions of both parties.

SECTION 29: MISCELLANEOUS

29.1 RECORDS

The CONTRACTOR shall keep books and records and require any and all subcontractors to keep books and records as may be necessary in order to record complete and correct entries as to services provided and fees charged pursuant to this Agreement. Upon providing reasonable notice, such books and records will be available at all reasonable times for examination and audit by the TOWN and its representatives, and shall be kept for a period of three (3) years after the completion of all work to be performed pursuant to this Agreement. Incomplete or incorrect entries in such books and records may be grounds for disallowance by the TOWN of any fees or expenses based upon such entries.

29.2 MODIFICATION

This Agreement constitutes the entire Agreement and understanding between the parties hereto, and, subject to Section 22, it shall not be considered amended, modified, altered, or changed in any respect unless approved by the parties with the same formalities as the Original, and is set forth in writing and signed by the parties hereto.

29.3 TRADE SECRET INFORMATION

Documents, records, routing, charges, and pricing of the CONTRACTOR that the CONTRACTOR advises the TOWN are trade secret information of the CONTRACTOR, are exempt from disclosure pursuant to Section 815.045, Florida Statutes, as may be amended from time to time, unless in the sole opinion and judgment of the Town Attorney such documents and records are not within said statutory exemption.

29.4 NOTICE

Whenever any party desires to give notice unto any other party, it must be given by written notice, sent by certified United States mail, with return receipt requested, or by facsimile

Exhibit 1

transmission with certification of transmission and verbal confirmation of receipt of facsimile by the receiving party, addressed to the party for whom it is intended and the remaining party, at the places last specified, and the places for giving of notice shall remain such until they shall have been changed by written notice in compliance with the provisions of this Section. For the present, the CONTRACTOR and the TOWN designate the following as the respective places for giving of notice:

As to TOWN: Esther Colon, Town Manager
Town of Lauderdale By-The-Sea
4501 Ocean Drive
Lauderdale By-The-Sea, Florida 33308-3610
Telephone: (954) 776-0576 640-4200
Facsimile: (954) 779-1857-640-42

Copy to: Susan L. Trevarthen, Town Attorney
Weiss, Serota Helfman Pastoriza Cole & Boniske P.L.
200 East Broward Boulevard, Suite 1900
Ft. Lauderdale, Florida 33301
Telephone: (954) 763-4242
Facsimile: (954) 763-7770
Town of Lauderdale By-The-Sea
4501 Ocean Drive
Lauderdale By-The-Sea, Florida 33308-3610
Telephone: (954) 640-4200
Facsimile: (954) 640-42

As to CONTRACTOR: Michael S. Savino,
Vice President – General Manager
Choice Environmental Services of Broward, Inc.
2860 State Road 84, Suite 103
Fort Lauderdale, FL 33312
Telephone: (954) 582-9300
Facsimile: (954) 349-9483

Copy to: NAME Grant Smith, Esquire
TITLE
Fort Lauderdale, FL 33301
Telephone: (954) _____
Facsimile: (954) _____

IN WITNESS WHEREOF, the parties have caused these presents to be executed and attested to by their duly authorized officers or representatives and their official seals to be affixed hereon, the day and year first above written.

Attest: TOWN OF LAUDERDALE BY-THE-SEA

June White, Town Clerk

By: _____
Roseann Minnet, Mayor

Approved as to form and legality: _____ day of _____, 2012

Exhibit 1

By: _____
_____, Esquire

(Town Seal)

CONTRACTOR
Choice Environmental Services of Broward, Inc.

WITNESSES:

Signature

Print Name and Title

___ day of _____, 2012

BY: _____
Signature

Print Name and Title

___ day of _____, 2012

ATTEST:

SECRETARY

Exhibit 1

STATE OF FLORIDA)
) SS:
COUNTY OF _____)

BEFORE ME, an officer duly authorized by law to administer oaths and take acknowledgments, personally appeared _____ as _____ of _____, an organization authorized to do business in the State of Florida, and acknowledged and executed the foregoing Agreement as the proper official of _____ for the use and purposes mentioned in it and affixed the official seal of the corporation, and that the instrument is the act and deed of that corporation. He/she is personally known to me or has produced _____ as identification.

IN WITNESS OF THE FOREGOING, I have set my hand and official seal at in the State and County aforesaid on this _____ day of _____, 2009.

My Commission Expires:

Signature of Notary Public

Printed Name of Notary Public

EXHIBIT 1

RESIDENTIAL COLLECTION SERVICES

Effective July 1, 2009

The following rates for Residential Collection services include Solid Waste, Bulk Waste, and Recycling Services.

RESIDENTIAL COLLECTION SERVICES UNIT SINGLE FAMILY/DUPLEX		
EXHIBIT 1		
1. Solid Waste Collection (Unlimited 2x week)	\$3.98	/Unit/Mo
2. Recycling Collection (Unlimited 1x week)	\$1.99	/Unit/Mo
3. Bulk Waste Collection (Unlimited 2x week)	\$1.05	/Unit/Mo
4. Disposal Rate	\$10.90	/Unit/Mo
5. Recycling Rate	\$No Charge	/Unit/Mo
6. Unlimited Recycling Bin Distribution and Replacement as needed	\$No Charge	/Unit/Mo
7. One 96 Gallon Solid Waste Container Distribution per Residential Unit and replacement as needed	\$No Charge	/Unit/Mo
8. MONTHLY SERVICE RATE	\$17.92	/Unit/Mo

Exhibit 1.1

RESIDENTIAL COLLECTION SERVICES

Effective October 1, 2010

Monthly Rates for Single Family and Duplex		
	Service	Per Unit Per Month
1.	Solid Waste Collection (unlimited volume, twice a week pickup)	\$3.99
2.	Recycling (unlimited volume, once per week pickup)	\$2.00
3.	Bulk Collection (unlimited volume, once per month pickup)	\$1.05
4.	Disposal Rate	\$10.98
	Monthly Service Rate	\$18.02
Note: The monthly service rate includes the following services:		
	A. Unlimited recycling bin distribution and replacement as needed.	
	B. One 96 gallon solid waste container distribution per residential unit and replacement as needed.	

The above rates reflect the increase in accordance with the 2009 Collection Agreement by the amount of the June-June CPI and 2010 increase in Tipping Fees as show in Table 2.

Table 2 – Increase to 2009 Rates

Component	% of Increase
Collection	0.3%
Disposal	0.7%
Total Increase	0.5%

EXHIBIT 2

RESIDENTIAL COLLECTION SERVICES

Effective July 1, 2009

The following rates for Residential Collection services include Solid Waste, Bulk Waste, and Recycling Services.

RESIDENTIAL COLLECTION SERVICES UNIT MULTI FAMILY		
EXHIBIT 2		
1. Solid Waste Collection (Unlimited 2x week)	\$4.65	/Unit/Mo
2. Recycling Collection (Unlimited 1x week)	\$2.32	/Unit/Mo
3. Bulk Waste Collection (Unlimited 2x week)	\$.50	/Unit/Mo
4. Disposal Rate	\$10.90	/Unit/Mo
5. Recycling Rate	\$No Charge	/Unit/Mo
6. Unlimited 96 Gallon Recycling Container Distribution and Replacement as needed	\$No Charge	/Unit/Mo
7. Sufficient 96 Gallon Container Distribution and Replacement as needed	\$No Charge	/Unit/Mo
8. MONTHLY SERVICE RATE	\$18.37	/Unit/Mo

Exhibit 2.1

MULTIFAMILY CARTS COLLECTION SERVICES

Effective October 1, 2010

Monthly Rates for Multifamily Utilizing Carts		
	Service	Per Unit Per Month
1.	Solid Waste Collection (unlimited volume, twice a week pickup)	\$4.66
2.	Recycling (unlimited volume, once per week pickup)	\$2.33
3.	Bulk Collection (unlimited volume, once per month pickup)	\$.50
4.	Disposal Rate	\$10.98
	Monthly Service Rate	\$18.47
Note:	The monthly service rate includes the following services:	
	A. Unlimited recycling bin distribution and replacement as needed.	
	B. One 96 gallon solid waste container distribution per residential unit and replacement as needed.	

The above rates reflect the increase in accordance with the 2009 Collection Agreement by the amount of the June-June CPI and 2010 increase in Tipping Fees as show in Table 2.

Table 2 – Increase to 2009 Rates

Component	% of Increase
Collection	0.3%
Disposal	0.7%
Total Increase	0.5%

EXHIBIT 3

RESIDENTIAL DUMPSTER COLLECTION SERVICES

Effective July 1, 2009

The following rates are for Residential Collection Services Utilizing Dumpsters.

Residential Dumpster Service Monthly Rates

Pick-Ups Per Week	1 Cubic Yard	2 Cubic Yards	3 Cubic Yards	4 Cubic Yards	6 Cubic Yards	8 Cubic Yards
2	\$199.80	\$246.81	\$370.22	\$485.39	\$542.98	\$658.16
3	\$313.75	\$370.22	\$555.32	\$703.41	\$777.45	\$913.20
4	\$418.32	\$493.62	\$715.75	\$888.52	\$987.24	\$1,118.87
5	\$522.91	\$617.03	\$848.41	\$1,069.51	\$1,141.50	\$1,316.32
6	\$606.57	\$715.75	\$981.07	\$1,184.69	\$1,258.73	\$1,579.58
7	\$683.26	\$806.25	\$1,101.39	\$1,324.55	\$1,425.33	\$1,785.26

Rate includes dumpster rental, maintenance, rollout, and disposal.

Exhibit 3.1

RESIDENTIAL DUMPSTER COLLECTION SERVICES

Effective October 1, 2010

Monthly Rates for Multifamily Utilizing Dumpsters						
Pick-Ups Per Week	1 Cubic Yard	2 Cubic Yards	3 Cubic Yards	4 Cubic Yards	6 Cubic Yards	8 Cubic Yards
2	\$200.64	\$247.92	\$371.77	\$487.43	\$545.26	\$660.92
3	315.07	371.77	557.65	706.36	780.72	917.04
4	420.08	495.69	718.76	892.25	991.39	1,123.57
5	525.11	619.62	851.97	1,074.00	1,146.29	1,321.85
6	609.12	718.76	985.19	1,189.67	1,264.02	1,586.21
7	686.13	809.64	1,106.02	1,330.11	1,431.32	1,792.76

Rate includes dumpster rental, maintenance, rollout, and disposal.

The above rates reflect the increase in accordance with the 2009 Agreement by the amount of the June-June CPI and 2010 increase in the Tipping Fee as shown in Table 2.

Table 2 - Increases to 2009 Rates			
	Applies to % of Total	% Increase	
CPI =	70%	0.3%	
Disposal =	30%	0.7%	
Total		0.42%	Overall Percentage Increase

EXHIBIT 4

COMMERCIAL DUMPSTER COLLECTION SERVICES

Effective July 1, 2009

The following rates are for Commercial Collection Services Utilizing Containers and Dumpsters.

Commercial Dumpster Service Monthly Rates

EXHIBIT 4

Pick-Ups Per Week	96 Gallons Each	1 Cubic Yard	2 Cubic Yards	3 Cubic Yards	4 Cubic Yards	6 Cubic Yards	8 Cubic Yards
2	\$74.23	\$220.17	\$259.80	\$389.70	\$510.94	\$571.56	\$692.80
3	\$111.34	\$330.25	\$389.70	\$584.55	\$740.43	\$818.37	\$961.26
4	\$148.46	\$440.34	\$519.60	\$753.42	\$935.28	\$1,039.20	\$1,177.76
5	\$185.57	\$550.42	\$649.50	\$893.06	\$1,125.80	\$1,201.58	\$1,385.60
6	\$215.26	\$638.49	\$753.42	\$1,032.71	\$1,247.04	\$1,324.98	\$1,662.72
7	\$242.48	\$719.22	\$848.68	\$1,159.36	\$1,394.26	\$1,500.35	\$1,879.22

Rate includes dumpster rental, maintenance, rollout, and disposal.

Exhibit 4.1

COMMERCIAL DUMPSTER COLLECTION SERVICES

Effective October 1, 2010

Monthly Rates Commercial Dumpster Service							
Pick-Ups Per Week	96 Gallons Each	1 Cubic Yard	2 Cubic Yards	3 Cubic Yards	4 Cubic Yards	6 Cubic Yards	8 Cubic Yards
2	\$74.54	\$221.09	\$260.89	\$391.34	\$513.09	\$519.73	\$695.71
3	111.81	331.64	391.34	587.01	743.54	821.81	965.30
4	149.08	442.19	521.78	756.58	939.21	1,043.56	1,182.71
5	186.35	552.73	652.23	896.81	1,130.53	1,206.63	1,391.42
6	216.16	641.17	756.58	1,037.05	1,252.28	1,330.54	1,669.70
7	243.50	722.24	852.24	1,164.23	1,400.12	1,506.65	1,887.11

Rate includes dumpster rental, maintenance, rollout, and disposal.

The above rates reflect the increase in accordance with the 2009 Agreement by the amount of the June-June CPI and 2010 increase in the Tipping Fee as shown in Table 2.

Table 2 - Increases to 2009 Rates			
	Applies to % of Total	% Increase	
CPI =	70%	0.3%	
Disposal =	30%	0.7%	
Total		0.42%	Overall Percentage Increase

EXHIBIT 5

EXHIBIT 6

EXHIBIT 7

EMERGENCY PREPAREDNESS PLAN

Effective July 1, 2009

The following rates are for services to be provided under the Emergency Preparedness Plan. All service rates proposed on this page shall be fixed through May 31, 2010, and reflect service requirements as specified in the Agreement and the Emergency Preparedness Plan.

EQUIPMENT/TOOL/VEHICLE TYPE (INCLUDE OPERATOR AND LABOR COST)	HOURLY RATE	DAILY RATE (8 HOURS)
Boom Truck (Self Loader) & Operator with CDL Driver	\$250.00	\$2,000.00
Roll Off Truck & Operator with CDL Driver	\$198.00	\$1,500.00
Rear Load Truck & Operator with CDL Driver and Helper	\$250.00	\$2,000.00
Wheel Loader 644 or equivalent & Operator	\$250.00	\$2,000.00
D-6 Dozers or equivalent & Operator	\$250.00	\$2,000.00
Bobcat Loader or equivalent & Operator	\$200.00	\$1,500.00
Rubber Tired Backhoe	\$200.00	\$1,500.00
Project Manager with Truck	\$125.00	\$950.00
Safety Superintendent with Truck	\$125.00	\$950.00
Service Truck & Maintenance Technician	\$125.00	\$950.00
Laborers	\$50.00	\$380.00

Cost for Vegetative cleanup and transport to disposal site. \$20.00 _____
 Include equipment, tools, vehicles, and operator and labor costs. (cubic yard)

Cost for C&D debris cleanup and transport to disposal site. \$25.00 _____
 Include equipment, tools, vehicles, and operator and labor costs. (cubic yard)

Exhibit 7.1

EMERGENCY PREPAREDNESS PLAN

Effective June 1, 2010

The following rates are for services to be provided under the Emergency Preparedness Plan. All service rates proposed on this page shall be fixed through May 31, 2011, and reflect service requirements as specified in the Agreement and the Emergency Preparedness Plan.

EQUIPMENT/TOOL/VEHICLE TYPE (INCLUDE OPERATOR AND LABOR COST)	HOURLY RATE	DAILY RATE (8 HOURS)
Boom Truck (Self Loader) & Operator with CDL Driver	\$250.00	\$2,000.00
Roll Off Truck & Operator with CDL Driver	\$198.00	\$1,500.00
Rear Load Truck & Operator with CDL Driver and Helper	\$250.00	\$2,000.00
Wheel Loader 644 or equivalent & Operator	\$250.00	\$2,000.00
D-6 Dozers or equivalent & Operator	\$250.00	\$2,000.00
Bobcat Loader or equivalent & Operator	\$200.00	\$1,500.00
Rubber Tired Backhoe	\$200.00	\$1,500.00
Project Manager with Truck	\$125.00	\$950.00
Safety Superintendent with Truck	\$125.00	\$950.00
Service Truck & Maintenance Technician	\$125.00	\$950.00
Laborers	\$50.00	\$380.00

Cost for Vegetative cleanup and transport to disposal site. \$20.00 cubic yard
 Include equipment, tools, vehicles, and operator and labor costs.

Cost for C&D debris cleanup and transport to disposal site. \$25.00 cubic yard
 Include equipment, tools, vehicles, and operator and labor costs.

EXHIBIT 8

EXHIBIT 9

EXHIBIT 10

COMMERCIAL COMPACTED DUMPSTER COLLECTION SERVICES

Effective July 1, 2009

The following rates are for Commercial Collection Services Utilizing Compacted Dumpsters.

Commercial Compacted Dumpster Service Monthly Rates

Pick-Ups Per Week	2 Cubic Yards	3 Cubic Yards	4 Cubic Yards	6 Cubic Yards	8 Cubic Yards
2	\$519.60	\$779.40	\$510.94	\$1,143.12	\$692.80
3	\$779.40	\$1,169.10	\$740.43	\$1,636.74	\$961.26
4	\$1,039.20	\$1,506.84	\$935.28	\$2,078.40	\$1,177.76
5	\$1,299.00	\$1,786.13	\$1,125.80	\$2,403.15	\$1,385.60
6	\$1,506.84	\$2,065.41	\$1,247.04	\$2,649.96	\$1,662.72
7	\$1,697.36	\$2,318.72	\$1,394.26	\$3,000.69	\$1,879.22

Rate includes dumpster rental, maintenance, rollout, and disposal.

Compactors may be obtained from any source provided that the compactor must be of the type that can be serviced by the CONTRACTOR'S equipment.

Residential Units utilizing compacted Dumpster Collection Services will be charged the monthly rates identified above.

Exhibit 10.1

COMMERCIAL COMPACTED DUMPSTER COLLECTION SERVICES

Effective October 1, 2010

Monthly Rates for Commercial Compacted Dumpster Service					
Pick-Ups Per Week	2 Cubic Yards	3 Cubic Yards	4 Cubic Yards	6 Cubic Yards	8 Cubic Yards
2	\$521.78	\$782.67	\$513.09	\$1,147.92	\$695.71
3	\$782.67	\$1,174.01	\$743.54	\$1,643.61	\$965.30
4	\$1,043.56	\$1,513.17	\$939.21	\$2,087.13	\$1,182.71
5	\$1,304.46	\$1,793.63	\$1,130.53	\$2,413.24	\$1,391.42
6	\$1,513.17	\$2,074.08	\$1,252.28	\$2,661.09	\$1,669.70
7	\$1,704.49	\$2,328.46	\$1,400.12	\$3,013.29	\$1,887.11

Rate includes dumpster rental, maintenance, rollout, and disposal.

Compactors may be obtained from any source provided that the compactor must be of the type that can be serviced by the CONTRACTOR'S equipment.

Residential Units utilizing compacted Dumpster Collection Services will be charged the monthly rates identified above.

The above rates reflect the increase in accordance with the 2009 Agreement by the amount of the June-June CPI and 2010 increase in the Tipping Fee as shown in Table 2.

Table 2 - Increases to 2009 Rates			
	Applies to % of Total	% Increase	
CPI =	70%	0.3%	
Disposal =	30%	0.7%	
Total		0.42%	Overall Percentage Increase

EXHIBIT 11

Code of Ordinances

Chapter 10

*Ordinances 2009-13 & 2009-21 are pending 2nd reading, and the codified ordinances will be inserted subject to Commission approval.

EXHIBIT 12
Franchise Ordinance