



NEWS from CPSC



U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE
May 27, 2011
Release #11-234

Firm's Recall Hotline: (888) 202-4320
CPSC Recall Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908
HP Media Contact: (281) 514-6552

HP Expands Recall of Notebook Computer Batteries Due to Fire Hazard

Consumers urged to recheck notebook models and batteries

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Lithium-ion batteries used in HP and Compaq notebook computers

Units: About 162,600 additional batteries (54,000 and 70,000 batteries were previously recalled in [May 2010](#) and [May 2009](#), respectively)

Importer: Hewlett-Packard Company, of Palo Alto, Calif.

Hazard: The recalled lithium-ion batteries can overheat and rupture, posing fire and burn hazards to consumers.

Incidents/Injuries: Since the May 2010 recall expansion, HP has received 40 additional reports of batteries that overheated and ruptured, resulting in seven burn injuries, one smoke inhalation injury, and 36 instances of property damage.

Description: The recalled lithium-ion rechargeable batteries are used with various model series of HP and Compaq notebook computers and include batteries that consumers were informed were not included in previous recalls. The chart below includes all notebook model numbers associated with batteries recalled to date. The computer model number is located at the top of the service label on the bottom of the notebook computer. Not all batteries matching the bar codes are being recalled.

| Notebook Model Number | | Battery Bar Codes (^ in the code can be any letter or number) |
|-----------------------|--|---|
| HP Pavilion | dv2000, dv2500, dv2700, dv6000, dv6500, dv6700, dx6000, dx6500, dx6700 | 62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^ |
| | dv9000, dv9500, dv9700 | 65033^^B7U^^^, 65033^^B7V^^^, 65033^^BGU^^^, 65033^^BGV^^^ |
| Compaq Presario | A900 C700 F500, F700 V3000, V3500, V3700, V6000, V6500, V6700 | 62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^ |
| HP | G6000, G7000 | 62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^ |
| HP Compaq | 6510b, 6515b, 6710b, 6710s, 6715b, 6715s | 65000^^B5V^^^ |
| | 6520s | 67150^^AXU^^^, 67150^^AXV^^^ |
| | 6720s | 67059^^V8U^^^, 67059^^V8V^^^ |

Sold at: Computer and electronics stores nationwide, hp.com and hpshopping.com from July 2007 through July 2008 for between \$500

and \$3,000. The battery packs were also sold separately for between \$100 and \$160.

Manufactured in: China

Remedy: Consumers should immediately remove the batteries from their notebook computer and contact HP to determine if their battery is included in this recall. Consumers who had previously checked their batteries and were informed they were not included in previous announcements are urged to check again. Consumers with recalled batteries will receive a free replacement battery. After removing the recalled battery from their notebook computer, consumers may use the AC adapter to power the computer until a replacement battery arrives.

Consumer Contact: For additional information, visit the HP Battery Replacement Program website at www.hp.com/support/BatteryReplacement or call (888) 202-4320 between 7 a.m. and 7 p.m. CT Monday through Friday.

Photos of recalled batteries:



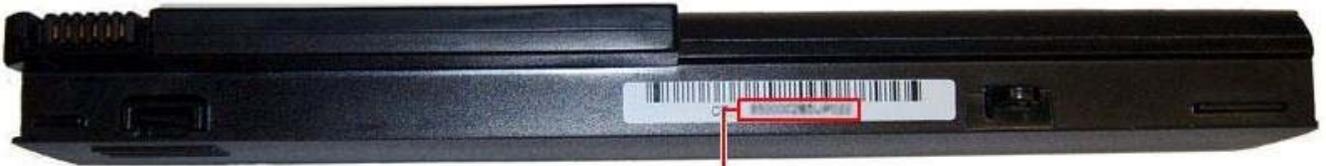


CT:65033^^B7U^^^

CT:65033^^B7V^^^

CT:65033^^BGU^^^

CT:65033^^BGV^^^



CT:65000^^B5V^^^



The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on www.saferproducts.gov

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or resell this or any other recalled product.

To report a dangerous product or a product-related injury, go online to: www.saferproducts.gov, call CPSC's Hotline at (800) 638-2772 or teletypewriter at (800) 638-8270 for the hearing impaired. Consumers can obtain this news release and product safety information at www.cpsc.gov. To join a free e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>.





NEWS from CPSC



U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, DC 20207

FOR IMMEDIATE RELEASE
 October 21, 2010
 Release #11-016

Firm's Recall Hotline: (888) 281-5310
 CPSC Recall Hotline: (800) 638-2772
 CPSC Media Contact: (301) 504-7908
 Firm Media Contact: (614) 761-2633

Frigidaire and Electrolux ICON Electric Smoothtop Cooktops and Slide-In Ranges Recalled Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Frigidaire and Electrolux ICON Smoothtop Electric Cooktops and Frigidaire Slide-in Ranges with rotary knobs and digital displays

Units: About 122,000

Manufacturer: Electrolux Home Products Inc., of Charlotte, N.C.

Hazard: Liquids can pool under the control knob and cause the surface heating element to turn on unexpectedly, heat to temperatures other than expected and then not turn off, posing a risk of fire and burn hazards to consumers.

Incidents/Injuries: Electrolux has received 70 reports of incidents, including three reports of fires that resulted in property damage. Three minor burn injuries were reported.

Description: This recall involves Frigidaire and Electrolux ICON smoothtop electric cooktops and Frigidaire slide-in ranges with rotary knobs and digital displays. Model and serial numbers for the slide-in ranges can be found inside the oven door on the left side of the unit or on the underside surface on cooktop models. The following model and serial numbers are included in this recall:

| Frigidaire Serial Number Range and Models | | | | |
|--|--|--|--|--|
| Serial Number Range: NF501XXXXX through NF952XXXXX | | | | |
| Model Numbers | GLEC30S9EB GLEC36S9EB GLEC30S9EQ GLEC36S9EQ GLEC30S9ES | GLEC36S9ES GLES389EB GLES389EQ GLES389ES GLES389FB | GLES389FQ GLES389FS LEEC30S9FE LEEC36S9FE LES389FE | PLEC30S9EC PLEC36S9EC PLES389EC PLES399EC |

| Electrolux ICON Serial Number Range and Models | | |
|--|------------|------------|
| Serial Number Range: NF501XXXXX through NF045XXXXX | | |
| Model Numbers | E30EC65ESS | E36EC65ESS |

Sold at: Mass merchandise and independent retail stores from January 2005 through August 2010 for between \$500 and \$2,500.

Manufactured in: Canada

Remedy: Consumers should immediately stop using and unplug the recalled ranges or power off cooktops at the circuit breaker.

Contact Electrolux for information on how to obtain a free repair kit.

Consumer Contact: For additional information, contact Electrolux at (888) 281-5310 between 8 a.m. and 10 p.m. ET Monday through Saturday or visit the firm's website at <http://www.smoothtoprangerecall.com/> (Frigidaire) or <http://www.cooktoprecall.com/> (Electrolux).



Sample smoothtop slide-in range with rotary knobs and digital displays



Sample smoothtop cooktop with rotary knobs and digital displays



Slide-in serial plate—left side of oven with door open



Cooktop serial plate—underside of unit

CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting <https://www.cpsc.gov/cgibin/incident.aspx>

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's Hotline at (800) 638-2772 or CPSC's teletypewriter at (301) 595-7054. To join a CPSC e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain recall and general safety information by logging on to CPSC's Web site at www.cpsc.gov.

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